

## Resource Guide

Updated January 2024

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## **Advocacy**

#### **AARP KY**

10401 Linn Station Rd, Suite 121 A national organization with local chapters with various volunteer opportunities.

www.aarp.org/ky

800,295,7275

### **Advocacy Action Network**

Includes the Kentucky Mental Health Coalition, United 874K Coalition and Behavioral Health Technical Advisory Committee

<u>www.advocacyactionnetwork.wildapricot.org</u> 877.894.0222

## Alzheimer's Association-Greater KY & Southern IN Chapter

Advocates for people with Alzheimer's and related disorders, caregivers, friends, and families.

www.alz.org/kyin 800.272.3900

## The Arc of Kentucky

706 E Main Street, Ste A Frankfort, Ky Provides services and supports that will promote a life of value for Kentuckians with intellectual and developmental disabilities.

www.arcofky.org

502.875.5225 or 800.281.1272

#### **American Council of the Blind**

148 Vernon Ave <a href="https://www.kentucky-acb.org">www.kentucky-acb.org</a> 502.895.4598

## **Brain Injury Association of Kentuckiana**

7321 New LaGrange Rd, Suite 100 BIAK seeks to share its philosophy, experience and skills with survivors, family members, students, caregivers, administrators, health professionals, legislators, the lay community and all those who desire to make a difference in the life of individuals with brain injuries and their families.

www.biak.us 502.493.0609

## The Coalition for the Advancement of Regional Transportation

The CART is a community service organization serving Kentucky and Southern Indiana.

www.cartky.org

## **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street, Suite 200 A disability resource and advocacy organization. Advocates to promote issues, laws, and legislation that assures the community is accessible to all.

www.calky.org

502.598.6620 or 844.689.6620 (VIDEO) 502.413.2689

#### **Coalition for the Homeless**

1300 S. 4<sup>th</sup> St, Suite 250

To advocate for people who are homeless and for the prevention and elimination of homelessness.

www.louhomeless.org 502.636.9550

## Commonwealth Council on Developmental Disabilities

656 Chamberlin Ave, Suite C Frankfort, KY To create change through visionary leadership and advocacy so that people have choices and control over their own lives.

www.kentucky.gov 502.564.7841

## The Council on Developmental Disabilities

2214 Dundee Rd, Suite A A nonprofit serving the intellectual and developmental disabilities community in the greater Louisville area.

www.the-council.org 502.584.1239

## **Epilepsy Foundation of Kentuckiana**

982 Eastern Parkway

The Epilepsy Foundation of Kentuckiana will ensure that people with seizures are able to participate in all life experiences; and will prevent, control and cure epilepsy through advocacy, education, services and research. www.efky.org

502.637.4440 or 866.275.1078

## Foundation for a Healthy Kentucky

1640 Lyndon Farm Ct, Suite 100 A non-profit, philanthropic organization working to address the unmet health care needs of Kentuckians.

www.healthy-ky.org

502.326.2583 or 877.326.2583

## **Hearing Loss Association of America**

Kentucky Chapter

www.hearinglosskentucky.org

502.233.5774

## **KY Senior Living Association (KSLA)**

133 Evergreen Rd, Suite 212 KSLA is solely dedicated to representing assisted living and other senior housing communities throughout the Commonwealth.

https://kentuckyseniorliving.org/

502.938.5102

## **Kentucky Association of Health Care Facilities**

9403 Mill Brook Rd
KAHCF /KCAL provides a wide variety of
services to member facilities including
legislative and regulatory activities,
professional development, statewide
recognition programs, publications, media
relations, research, and advocacy relations.

www.kahcfkcal.org 502.425.5000

## **Kentucky Home Care Association**

Providing advocacy, education and leadership for home care providers and those they serve.

www.khca.net

## **Kentucky Protection & Advocacy**

5 Millcreek Park

Frankfort, KY

To protect and promote the rights of Kentuckians with disabilities through legally based individual and systemic advocacy, and education.

www.kypa.net

502.564.2967 or 800.372.2988

#### **KIPDA**

11520 Commonwealth Drive Serves as the public advocate for the development of community based systems of services, monitors and evaluates programs, hearings and community actions which affect older adults and persons with disabilities; represents the interests of older adults and persons with disabilities.

www.kipda.org

502.266.5571 or 888.737.3363 TDD 800.648.6056

## **Kentuckians for Single Payer Healthcare**

Coalition of individuals and organizations working to pass universal, single payer health insurance as embodied in the plan of the Physicians for a National Health Program.

www.kyhealthcare.org

# Louisville Metro Government Office of Resilience & Community Services

701 W. Ormsby Ave, Suite 201 Provides access to information and resources. Advocates for rights, policies and funding.

www.louisvilleky.gov

**Homeless Services Division** 502.574.4377

Office for Aging and Disabled Citizens

502.574.5092

## **Metro Disability Coalition**

Independent disability advocacy organization.

## **Metro Housing Coalition**

Advocates for affordable, decent housing policies in the metropolitan region, state and nation.

www.metropolitanhousing.org 502.384.6368

## National Alliance on Mental Health (NAMI)

Offers support groups and educational programs for mentally ill citizens and their families.

800.950.6264

www.namilouisville.org

## **New Directions Housing Corp**

1617 Maple Street

Develops and maintains affordable housing and vital communities in partnership with neighborhoods and other stakeholders.

https://www.ndhc.org/

502.589.2272

#### **Southeast ADA**

1525 Bull Lea Rd Lexington, Ky

The Southeast ADA Center is the regional information, guidance, and training center on the Americans with Disabilities Act and associated disability rights laws.

Information specialists answer questions about the ADA and provide referral information via a national toll-free hotline. www.adasoutheast.org

800.949.4323 or 404.541.9001

## **Care for Older Adults and Persons with Disabilities**

## **Adult Day Health Centers**

#### **Access Care**

908 Dupont Road

Access Care is dedicated to elongating and improving the quality of life of our most vulnerable populations. Access Care provides a true alternative to a nursing home and allows families to rest easy knowing their loved ones are being taken care of with the utmost care.

www.accesscareadhc.com 502.891.0029

## **Active Day**

At Active Day, every day is dedicated to the independence and dignity of seniors and disabled members of all abilities. While members enjoy themselves in our adult day care centers, their families experience a renewed sense of security and fulfillment. www.activeday.com

#### **Hikes Point**

3403 Breckenridge Ln, Suite C 502.491.3302

#### **Watterson Park**

1920 Goldsmith Lane, Unit 100 502.360.5777

## **Caring Adult**

1015 Dispatchers Way Lagrange, Ky 40031 Our seasoned staff of caring individuals received ongoing specialized training geared to the needs of individuals affected by Alzheimer's and Parkinson's.

www.tccaaky.org 502.222.1349

#### **Cedar Lake**

9505 Williamsburg Plaza, Suite 200
The Cedar Lake Enrichment Center provides a person-centered, structured environment for individuals with intellectual and developmental disabilities. CLEC offers a choice of scheduled classes with curriculum designed to enhance the quality of life. Vocational training and community inclusion are offered as well.

www.cedarlake.org 502.495.4946

## Fern Creek-Highview United Ministries

9300 Beulah Church Rd
The adult day center balances cognitive
activities with physical activities in a
structured fun-filled day. An optional
breakfast is offered, along with a hot lunch
and an afternoon snack. Activities include
exercise, games, music and other
entertainment, intergenerational activities,
pet visits, and much more.

www.fchum.org 502.762.9612

#### **Green Leaves ADHC**

At Green Leaves ADHC, every day is dedicated to the independence and dignity of older adults and others who need extra support. While our participants enjoy themselves in our adult day health center, their families experience a renewed sense of security and fulfillment.

www.greenleavesadhc.com 502.797.8055

#### **Harbor House**

2231 Lower Hunters Trace

The Adult Day Training services, provide person centered, goal-oriented day services for adults with disabilities. ADT staff encourages each participant to live up to their full potential. The ADT program provides life skills activities such as daily living skills, communication, budgeting, learning to count money, learning to write, learning computer skills, arts & crafts, cooking, gardening, friendship building and much more.

www.hhlou.org

502.719.0072

### Heartsong

9260 Stonestreet Rd

A licensed health care program specializing in care for persons with dementia and Alzheimer's. We also offer programs of care for those recently dismissed from a medical facility as well as socialization for the elderly.

www.heartsong-mc.com 502.935.3300

#### **Horizon**

960 S. 4<sup>th</sup> Street

Compassionate, experienced licensed nurses and assistive personnel are on staff. Our goal is keeping families together while ensuring the best possible quality of life for our clients.

www.forhorizon.com

502.815.6465

### Kaleidoscope, Inc

10330 Bunsen Way

A fully accredited and licensed facility through the Kentucky Division of Licensing and Regulation for the Cabinet of Health and Human Services.

www.kaleidoscopeservices.org

502.495.1662

#### **Mariposa**

1520 Baxter Ave

Our adult day health center is a unique and exciting program that provides life-enhancing services to individuals with intellectual and developmental disabilities. We integrate individual choice and need with supportive-community based opportunities while offering experiences in the creative arts.

www.Princecaregroup.com

503.896.8147

## **Geriatric Care Managers**

#### Dr. Ed Wunsch

2321 Lime Kiln Lane, Suite A
Services to Kentuckiana's elderly and their
families include the following: Nursing
Home placement, counseling,
Medicare/Medicaid, and Power of Attorney.
www.dredwunsch.com
502.423.0909

#### **ElderCare 4 Families**

13806 Lake Point Circle, #200 Geriatric care management services by a licensed social worker or registered nurse. www.eldercare4families.org 502.244.8446

## Jewish Family & Career Services Klein Older Adult Services

2821 Klempner Way www.jfcslouisville.org 502.452.6341

## **U of L Trager Institute**

Flourish Program
The Flourish Program delivers
interdisciplinary patient-centered care
coordination to adults with multiple chronic
conditions living in rural Kentucky. This
program uses health care navigation to link
patients' clinical & behavioral health care
plans with comprehensive community care
plans.

www.optimalagininstitute.org/flourish 502.852.5629

#### **Luken Associates**

5110 MacIntosh Ave

Luken Associates was established in 1981. We are an independent, professional, elderly care management consulting firm providing practical and innovative services to families, hospitals, nursing homes, and care facilities.

www.lukenassociates.com 502.222.2065

### **Senior Helpers**

4043 Taylorsville Rd Providing personal and companion care by experienced, insured, and bonded caregivers.

www.seniorhelpers.com 502.208.3023

## Home Health, Personal Care and Home Management Agencies: Medical In-Home Care

## **Affiliated Nursing Service**

2932 Breckenridge Ln, Suite 2
Affiliated Nursing Services provides
exceptional care within the home setting,
designed to fit your unique needs or the
needs of your loved one. We provide
assistance with activities of daily living,
personal care and skilled nursing services.
www.affiliatedbaptist.com
502.634.0918

## **Allways Caring Home Care**

806 Stone Creek Pkwy, Suite 9 Personal care and support services. <a href="https://www.allwayscaring.com">www.allwayscaring.com</a> 502.871.4901

## **Amedisys Home Health Services**

Provider of home health care and hospice services.

www.amedisys.com

**833 Valley College Drive, Suite 5** 502.933.1311

**9000 Wessex Place, Suite 304** 502.429.4550

**13101 Magisterial Drive, Suite 101** 502.244.5441

## **Apria Healthcare**

10500 Bluegrass Pkwy
Offering a comprehensive range of home respiratory therapy, diabetic supplies, medications and equipment, home infusion therapy and home medical equipment services.

www.apria.com 502.499.9099

#### **Baptist Health Home Care**

6420 Dutchman's Parkway, Suite 360 Experienced nurses, therapists and other health professionals provide the expert, compassionate home care that makes a difference to people who are recovering at home or have a chronic medical condition. Medicare and Medicaid certified in-home healthcare agency.

www.baptisthealth.com 502.454.5656

### **Caretenders and Almost Family**

Medicaid Waiver program, nursing care, therapy, personal care and homemaking. <a href="https://www.lhcgroup.com">www.lhcgroup.com</a>

4545 Bishop Ln, Suite 200 502.238.5150

972 Stonestreet Rd 502.933.2785

## Hosparus, Inc.

3532 Ephraim McDowell Drive A fully accredited non-profit organization, provides care, comfort and counseling for people facing life-limiting illness.

www.hosparushealth.org 800.264.0521

## **Kentuckiana Nursing Service**

5001 Crown Manor Place, Suite 200 Personal Care, companionship, respite care and support for individuals with intellectual and developmental disabilities.

502.540.1482

#### **Kindred @ Home**

Staff will help you learn to manage your condition and maintain your independence by surrounding you with the care and support you need to gain the confidence to get back to doing the things you love.

www.kindredathome.com
866.227.3524

#### **Norton Home Health**

Home health professionals specially trained to deliver high-quality care that helps patients recover and regain strength, health, and independence. Specialized providers help with recovery or managing chronic conditions so that you can live your best life.

www.nortonhealthcare.com 502.423.4336

## **Veterans Administration Medical Center**

800 Zorn Ave Home and community-based services for veterans.

www.louisville.va.gov 502.287.4000

#### **VNA Health at Home**

5111 Commerce Crossing Drive, Suite 110 The VNA Health at Home team provides the care and services you need to recover, all in the comfort of your home.

 $\frac{www.chisaintjosephhealth.org/vnahealthathome}{502.584.2456}$ 

## Home Care, Personal Care and Home Management Agencies: Non-Medical In-Home Care

#### **Affiliated Nursing Service**

2932 Breckenridge Ln, Suite 2
Affiliated Nursing Services provides exceptional care within the home setting, designed to fit your unique needs or the needs of your loved one. We provide assistance with activities of daily living, personal care and skilled nursing services.

www.affiliatedbaptist.com 502.634.0918

#### **Assurance Home & Convalescent Care**

3004 Taylorsville Rd

Trained, attentive caregivers who provide support for all activities of daily living including: Bathing, grooming, meal planning, light house keeping, assistance with scheduling and much more.

www.assurancecare.com 502.479.1906

#### **BrightStar Care**

406 Blankenbaker Prkwy; Suite G
A non medical home care agency that is Joint commission Accredited. Offers help for seniors with activities of daily to stay in the comfort of their own home. Care includes bathing, dressing, toileting, medication reminders, exercises, companionship, mental stimulation, mobility issues, light housekeeping, laundry, grocery shopping, meal prep, transportation to doctor's appointments, respite for families, etc. BrightStar.com/louisville
502.893.4700

## **Capacity Care**

4033 Taylorsville Rd, Suite 100
As our parents and grandparents age, we want them to remain as independent as possible while also being safe. Capacity Care provides a highly trained, insured staff that offers individualized inhome care to meet each individuals needs while providing their families the peace of mind and comfort they desire for their loved one.

**Caretenders and Almost Family** 

Medicaid Waiver program, nursing care, therapy, personal care and homemaking. www.lhcgroup.com

4545 Bishop Ln, Suite 200 502.238.5150

972 Stonestreet Rd 502.933.2785

#### **Comfort Keepers**

4113 Oechsli Ave, Suite A
By combining a caring spirit with the highest
standards, we strive to offer an unsurpassed
level of service, value and quality to our clients
and to the Northern Kentucky community. We
are proud to have established a new standard
in the quality of home care services provided to
seniors and disabled individuals in our
community.

www.comfortkeepers.com 502.721.0101

#### **ElderCare 4 Families**

13806 Lake Point Cir #201
ElderCare 4 Families provides dedicated and warm-hearted local in-home care to Southern Indiana and Louisville. Delivering the best elder care Louisville has seen day and night for you and your family. We're proud to offer industry-leading in-home elder care services and around-the-clock in-home elderly care to seniors and those in need. Our services include personal care, companion care, homemaking services, 24 hour care, respite care, Alzheimer's, dementia and memory care, transportation and much more.

www.eldercare4families.org 502.244.8446

#### **Granny Nannies**

3044 Breckenridge Lane, Suite 101 Home, Alzheimer's, and stroke recovery care; Accident or surgery recovery, hospice care assistance.

www.grannynannies.com 502.454.9134

#### **Green Leaves HCA**

Provides professional, affordable, and caring in home living assistance for seniors in the Louisville, KY area. The caregiving services we provide include the following: Caring Companionship, Bed/Wheel Chair Transfers, Bathing, Dressing & Grooming, Incontinence Care, Pet Care, Light Housekeeping, Laundry & Linen, Meal Preparation, Running Errands, Alzheimer's & Dementia Care, Medication Reminders Assistance Applying for Veterans Benefits including the Veteran Aid and Attendance Program, Assisted Living Placements, Caregiver Household Employee Placements www.greenleavesadhc.com 502.797.8055

## **Helping Hands**

2301 Hurstbourne Village Dr, Suite 100 Homemaking, transportation, and errands. www.home-companions.com 502.426.9783

#### **Home Instead Senior Care**

4101 Taylorsville Rd, Suite 200 Provides reliable, compassionate, well trained caregivers to assist with: bathing, dressing, meal preparation, medication reminders, light housekeeping, laundry, and errands. Alzheimer's respite and endof-life care also available.

www.homeinstead.com 502.230.9682

#### **Homewatch CareGivers of Louisville**

2001 Stanley Gaulty Pkwy, Ste C Homewatch CareGivers provides in-home care for seniors. Our services include companion care, help with activities of daily living such as toileting and bathing, meal preparation, light housekeeping, and transporation to doctors' appointments and social events. We can also remind our clients to take their medicine and run errands for them if needed. Our caregivers are all dementia trained and vetted. www.homewatchcaregivers.com/louisville

502.244.1212

### **Jewish Family and Career Services**

Senior Concierge HomeCare 2821 Klempner Way

This non-medical service offers personal care and grooming, meal planning and preparation, light housekeeping, laundry, medication reminders, respite, companionship and socialization. A comprehensive assessment is completed and a care plan is established to support safety and comfort in your preferred living situation.

www.jfcslouisville.org 502.452.6341

## **Kallykare Personal Home Care**

101 N. 7<sup>th</sup> Street

Our in-home care services can provide Louisville, Kentucky seniors with the following services: personal care, light housekeeping, Dementia/Alzheimer's, Respite care, transportation, discharge care, companionship, meal preparation, and more.

www.kallykare.com 502.572.5952

#### **KIPDA**

11520 Commonwealth Drive www.kipda.org 502.266.5571 or 888.737.3363 TDD 800.648.6056

## **Consumer Directed Options**

CDO allows eligible Medicaid Waiver members to choose their own providers/staff/employees for non-medical waiver services. Home and Community based waiver (HCB), Supports for Community Living (SCL) or Acquired Brain Injury (ABI) and Michelle P waiver participants are eligible for CDO services.

### **In-Home Emergency Services**

Temporary in-home services to persons 60+ to prevent premature or inevitable nursing home placement. The service is limited and will not extend beyond 8 weeks. Services may include homemaking, personal care, and respite.

#### **In-Home Services**

Assists persons 60+ who are either at risk of becoming institutionalized or who are already in a facility but could live at home with assistance.

Services may include home delivered meals, homemaking, personal care, escort and respite. Fees are on a sliding scale.

#### **Personal Care Attendant Program**

Attendant services for severely physically disabled persons age 18+. The consumer must be mentally alert with permanent temporary or recurring functional loss of two or more limbs. The consumer has the management responsibility of hiring, supervising, and dismissing attendant.

#### **Maxim Health Care**

Home health and companion care. <a href="https://www.maximhealthcare.com">www.maximhealthcare.com</a> 888.917.7962

### **Right at Home**

500 Executive Park
Companion, Personal and Specialty care.
<a href="https://www.rightathome.net">www.rightathome.net</a>
502.897.0580

## **Senior Helpers**

4043 Taylorsville Rd One on one personal and companion care

provided in the home from 1 hour to 24 hours per day. Alzheimer's and dementia care, respite, transportation, food prep and light housekeeping by skilled and screened nurses aides.

www.seniorhelpers.com 502.208.3023

## **Veterans Administration Medical Center**

800 Zorn Ave Home and community based services for veterans.

www.louisville.va.gov 502.287.4000

## **Visiting Angels**

126 S Sherrin Ave

Our comprehensive home care is customized for seniors based on their individual needs and preferences. If you have a loved one who needs personalized in-home care, contact us today to schedule a free consultation.

www.visitingangels.com 502.897.6547

### **Residential Support**

### **Day Spring**

2210 Meadow Dr Staffed residences and family homes, community living supports, respite, personal care, therapy services and case management.

www.dayspringky.org

#### **Pillar**

7408 Hwy 329 Crestwood, Ky Provides Residential supports for Clients on the Medicaid SCL Waiver. We have 17 homes in our residential area. We also offer Behavior Supports, Case Management, and

have 3 Adult Day Training Centers.

www.pillarsupport.org 502.657.0103

## **Caregiver Resources**

#### **Alzheimer's Association**

Family caregiver dementia training, resources and support groups. <a href="https://www.alz.org/kyin">www.alz.org/kyin</a>

800.272.3900

## **Jewish Family & Career Services**

2821 Klempner Way
Counseling, individual and group training,
support groups for caregivers.
<a href="https://www.jfcslouisville.org">www.jfcslouisville.org</a>
502.452.6341

#### **KIPDA**

11520 Commonwealth Drive Provides services to family caregivers such as information, assistance, training, support groups, respite, and supplemental services. www.kipda.org

502.266.5571 or 888.737.3363 TDD 800.648.6056

## **Clothing**

## **Baptist Fellowship Center**

1351 Catalpa Street
Serves residents of Louisville by appointment only.

www.bfcenter.org
502.774.2734

## **Disabled American Veterans Thrift Store**

1701 Berry Blvd Small fee charged at all locations. www.davlouisville.com 502.368.6431

## Fern Creek Highview United Ministries

9300 Beulah Church Road Serves residents living in the areas of 40291 and 40228.

www.fchum.org 502.762.9611

### **Goodwill Industries of KY**

Small fee charged at all locations. www.goodwillky.org

#### **Downtown**

909 East Broadway 502.584.8821

#### Jeffersontown

12616 Taylorsville Rd 502.456.4735

### Shively

4840 Dixie Hwy 502.448.5010

#### **Northfield**

4950 Hwy 42 502.425.1365

#### Hillview

5117 Antle Drive 502.964.6150

### Hurstbourne

133 S. Hurstbourne Pkwy 502.412.9374

#### Okolona

5601 Outer Loop 502.964.4900

#### St. Matthews

4224 Shelbyville Rd 502.895.7842

#### Middletown

100 Huntington Ridge 502.253.9213

#### **Hikes Point**

4201 Goodwill Way 502.456.4735

#### **Fern Creek**

5230 Bardstown Rd 502.491.9336

## **Newburg (2<sup>nd</sup> Chance Outlet)**

6210 Preston Hwy 502.434.5100

### **Immanuel Baptist Church**

850 S. 4<sup>th</sup> Street www.immanuelky.org 502.585.2733

## Ministries United of South Central Louisville (MUSCL)

1207 Hart Ave Serves zip codes 40213, 40217, 40219 and 40229. Must call ahead.

www.muscl.org 502.363.9087

## **Nearly New Shop**

Mid-City Mall, Lower Level #24 1250 Bardstown Road Small fee.

www.ncjwlou.org 502.454.6633

## The Salvation Army Center of Hope

911 S. Brook Street Call for appointment. <a href="https://www.salvationarmylouisville.org">www.salvationarmylouisville.org</a> 502.671.4900

#### Schuhmann Center

730 E Gray Street
Must have ID; providing clothing to homeless or anyone in service area.
<a href="https://www.stmartinoftourslouisville.org">www.stmartinoftourslouisville.org</a>
502.589.6696

#### **Shively Area Ministries**

4415 Dixie Hwy Serves residents of Shively. <a href="https://www.shivelyareaministries.com">www.shivelyareaministries.com</a> 502.447.4330

#### **Sister Visitor Center**

2235 W Market Serves residents of western Louisville. Call to confirm eligibility.

www.cclou.org 502.776.0155

## St. Vincent de Paul Thrift Stores

www.svdplou.org

## 10280 Shelbyville Road

502.253.2901

#### 248 E Market

502.583.1370

#### 2217 Hikes Lane

502.473.8856

#### **Walnut Street Baptist Church**

1143 S. 3<sup>rd</sup> Street <u>www.walnutstreet.org</u> 502.589.5290

## Wayside Christian Mission Bargain Center

9125 Galene Drive <u>www.waysidechristianmission.org</u> 502.297.8784

### **Shop Well with You**

Clothing for Cancer patients. www.shopwellwithyou.org

## **Specially for You LLC**

Adaptive clothing. <a href="https://www.speciallyforyou.net">www.speciallyforyou.net</a> 605.765.9396

## **Wardrobe Wagon**

pecial needs clothing store <a href="https://www.wardrobewagon.com">www.wardrobewagon.com</a> 800.221.8929

## **Community Ministries**

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, KY based Community Ministries together to serve residents on a neighborhood level. The ACM network is proud to be a national model providing emergency assistance to neighbors in crisis across the entirety of our community. <a href="https://www.louisvilleministries.org">www.louisvilleministries.org</a>

### **Central Louisville Community Ministries**

809 S 4<sup>th</sup> Street 502.587.1999

Serving Zip Codes: 40202 and portions of

40203 and 40208

### **Eastern Area Community Ministries**

9104 Westport Road 502.426.2824

Serving Zip Codes: 40027, 40059, 40222, 40223, 40241, 40242, 40243, 40245

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### Fern Creek/Highview Ministries

9300 Beulah Church Road 502.762.9608

Serving Zip Codes: 40218, 40228 and

40291

## **Highlands Community Ministries**

1228 E. Breckinridge Street 502.451.3695

Serving Zip Codes: 40204 and 40205

#### **J-Town Area Ministries**

10617 Taylorsville Road 502.267.1055

Serving Zip Codes: 40023, 40299 and

portions of 40220

## Ministries United South Central Louisville

1207 Hart Ave 502.363.9087

Serving Zip Codes: 40213, 40217 and portions of 40218, 40219 and 40229

## **Shively Area Ministries**

4415 Dixie Highway 502.447.4330

Serving Zip Code: 40216

#### St. Matthews Area Ministries

201 Biltmore Road 502.893.0205

Serving Zip Codes: 40207 and portions of

40220

## Sister Visitor Center (West of 9th St)

2235 W Market 502.776.0155

Serving Zip Codes: 40203 and portions of

40211 and 40212

### **South Louisville Community Ministries**

415 ½ W Ashland Ave 502.367.6445

Serving Zip Codes: 40118 and portions of 40208, 40209, 40214, 40215 and 40219.

## **Southwest Community Ministries**

8504 Terry Road 502.935.0310

Serving Zip Codes: 40177, 40258, 40272

#### **United Crescent Hill Ministries**

150 State Street 502.893.0346

Serving Zip Code: 40206

## **West Louisville Community Ministries**

3146 W. Broadway 502.409.7371

Serving Zip Codes: 40210 and portions of

40211

## **Consumer Protection and Complaints**

**Consumer Protection** 

#### **Better Business Bureau**

13104 Eastpoint Park Blvd Issues reports to consumers requesting information on a particular firm. Handles consumer complaints and offers arbitration program to resolve disputes. Provides information on charitable solicitations.

www.bbb.org

502.583.6546 or 800.388.2222

## **Equal Employment Opportunity Commission**

600 Martin Luther King Jr. Place, Suite 268 Handles complaints of employment discrimination that violates Federal Law.

www.eeoc.gov

502.694.3940

## **Kentucky Board of Embalmers and Funeral Directors**

9114 Leesgate Road, Suite 4 Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns about ethical practices.

www.kentucky.gov

502.426.4589

## **Kentucky Commission on Human Rights**

332 W. Broadway, Suite 1400 Handles complaints of violations of State Civil Rights Legislation in the areas of employment, housing and public accommodations.

www.kentucky.gov

502.595.4024

## **Kentucky Department of Insurance**

500 Mero Street Frankfort, KY

The Kentucky Department of Insurance regulates the Commonwealth's insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace.

www.kentucky.gov

502.564.3630

## **Kentucky Office of the Attorney General**

#### **Consumer Protection Division**

1024 Capital Center Drive, Suite 200
Protecting Kentuckians from bad actors in
the marketplace. The Office has the power
to civil investigative demands and civil
subpoenas in order to investigate conduct
alleged to violate Kentucky's consumer
protection laws.

www.kentucky.gov

502.696.5389

## Louisville Metro Government Human Relations Commission

745 W Main Street

The Louisville Metro Human Relations Commission seeks to bridge the many ethnic, racial, and religious groups in Louisville Metro through a combination of civil law enforcement and education & outreach.

www.louisvilleky.gov

502.574.3631

## National Association for the Advancement of Color People (NAACP)

The mission of the NAACP is to ensure the political, educational, social, and economic equality of rights for all persons and to eliminate racial hatred and racial discrimination.

www.lounaacp.org 502.776.7608

#### **Senior Medicare Patrol**

400 E Gray Street
SMP helps Medicare beneficiaries,
their families and caregivers who have
questions about billing issues or believe they
may be a victim of healthcare fraud or
scams. SMP empowers and assists Medicare
beneficiaries, their families, and caregivers to
prevent, detect, and report health care fraud,
errors, and abuse through outreach,
counseling, and education.

www.louisvilleky.gov 502.574.6960

## US Department of Housing and Urban Development (HUD)

Gene Snyder Courthouse 601 W. Broadway, 1<sup>st</sup> Floor Handles complaints of housing discrimination that violates federal law. www.hud.gov

502.582.5251

**Legal Services** 

## **Jefferson County Attorney**

600 W. Jefferson Street, 2<sup>nd</sup> Floor Provides advocacy to crime victims. www.louisvilleky.gov 502.574.6336

## **Legal Aid Society**

416 W. Muhammad Ali Blvd, Suite 300 Assists low-income persons with civil matters.

www.laslou.org 502.584.1254

#### **Louisville Bar Association**

600 W. Main Street, Suite 110 www.loubar.org 502.583.5314

## Call-A-Lawyer

Talk directly with a volunteer attorney who will provide information based on a brief description of legal issues, including suggestions of where you may go for legal assistance. Held the third Tuesday of each month 6-8pm. **502.583.1801** 

### **Neighborhood Problem**

#### MetroCall 311

To report unsafe conditions in the Louisville Metro and Jefferson County area, such as unsafe housing, trash, sewage problems, traffic control signals and other safety hazards. 311 or 502.574.5000

#### **Metro Council**

601 W. Jefferson Street www.louisvilleky.gov 502.574.1100

## **Nursing Home Complaints and Problem Resolution**

## **KIPDA Region -Long Term Care Ombudsman**

Catholic Charities 2911 S. 4th Street

Investigates complaints and helps nursing home residents resolve problems. Operates certified volunteer program in area nursing homes to promote quality care for all residents.

www.cclou.org/long-term-careombudsman 502.637.9786

## **Kentucky Long Term Care Ombudsman**

Cabinet for Health and Family Services 3138 Custer Drive, Suite 110 Advocates for residents of nursing homes, personal care homes and family care homes. Ombudsman work to resolve problems of individual residents and to bring about improvements in care through changes at the local, state and national levels.

www.kentucky.gov 859.277.9215

## **Counseling and Mental Health Services**

Call/text 988 or chat 988lifeline.org for yourself or if you are worried about a loved one who may need crisis support.

## **Baptist Health Louisville Behavioral Health**

4000 Kresge Way

At Baptist Health Louisville, we understand the difficulty of living with a behavioral health condition. Even simple tasks can feel like significant challenges. That's why we offer a comprehensive program of treatment options for persons with behavioral health issues, including depression, anxiety, schizophrenia, bipolar disorders, and substance use disorder.

www.baptisthealth.com 502.896.715

## Bridgehaven Inc

950 S. 1st Street

Psychosocial rehabilitation services for adults with mental illness with impaired ability to work and/or manage daily activities.

www.bridgehaven.org 502.585.9444

## The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, 20 counseling and therapy.

www.thecenteronline.org

844.237.2331

## Center for Behavioral Health @ Spalding

851 S. 4<sup>th</sup> Street

a trainee-led community mental health clinic. Clinicians are comprised of clinical psychology doctoral students who receive supervision from licensed clinical psychologists. Mental health services are provided to clients across all ages, backgrounds, and gender with a focus on the clients needs and presenting issues. Services are provided through therapy in person and/or virtually. Services are also provided on a sliding scale fee based on the clients income and resources. www.behavioralhealth.spalding.edu

## **Jewish Family & Career Services**

2821 Klempner Way Individual, relationship, family and group counseling. Crisis intervention. Sliding scale

and KIPDA funding available.

www.jfcslouisville.org 502.452.6341

502.792.7011

## **Kentucky Counseling Center**

1169 Eastern Parkway, Unit 3328
Kentucky Counseling Center is one of the largest Mental Health Private Practices in the state, with nearly 100+ mental health professionals providing telehealth and office-based services with little to no waitlists. We offer outpatient therapy, psychiatry, and case management to clients ages 5 and up. We accept Medicaid, Medicare, and more than 40 commercial insurance plans.

www.kentuckycounselingcenter.com 855.591.0092

## Ministries United of South Central Louisville (MUSCL)

1207 Hart Ave

Counseling and services for persons age 60 and over. Serving zip codes 40213, 40217, 40219, 40229

www.muscl.org

502.363.9087

#### **Seven Counties Services**

Adult, developmental disabilities, prevention and addiction services.

www.sevencounties.org

502.589.8600

24/7 Adult Crisis Line 502.589.4313 First Appointment Line 502.589.1100

## University of Louisville Peace Hospital

2020 Newburg Road Inpatient and outpatient services. 24-hour assessment and referral line. www.uoflhealthnetwork.org

502.451.3333

## **Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help. You may qualify even without enrolling in VA health care.

www.louisville.va.gov 502.287.4000

## Wellspring

225 Breckenridge Street Rehabilitation and support services for person with severe mental illness.

www.wellspringky.org

502.637.4361

## **Drug and Alcohol Dependency Treatment**

## **Above & Beyond Counseling Services**

5330 S. 3<sup>rd</sup> Street, Suite 234 Outpatient counseling center for substance abuse.

http://www.aboveandbeyondcounselingservice.com/502.896.8006

#### **Center for Behavioral Health**

1402 Browns Ln, Suite A
Our outpatient facility offers comprehensive substance abuse treatment programs to assist people addicted to opiates such as OxyContin, Lortab, Vicodin, Oxycodone, Hydrocodone and Heroin through MMT, OBOT, and Vivitrol. We offer assessments and addiction counseling. Walk-in's welcome Monday through Friday. Accepted insurances include KY Medicaid, Medicare, VA Benefits, Aetna, Anthem, and UHC.

www.bhgrecovery.com 502.894.0234

## **COPES-Council on Prevention and Education: Substances**

845 Barret Ave Alcohol and drug prevention training, referrals for alcohol and drug abuse treatment.

www.copes.org 502.583.6820

### The Healing Place

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery. <a href="https://www.thehealingplace.org">www.thehealingplace.org</a>

Men's and Women's Campus 502.585.4848

Outpatient Services 502.357.1972

#### **The Morton Center**

1028 Barret Ave
Outpatient treatment for substance abuse.
Family involvement and support.
<a href="https://www.themortoncenter.org">www.themortoncenter.org</a>
502.451.1221

#### **Seven Counties Services**

Substance Use Disorders are a chronic illness that can destroy families, end careers and ultimately, ruin lives. The Seven Counties Services Addiction Recovery Center is an 80-bed inpatient and outpatient facility for adults specializing in the effective treatment of substance use disorders.

www.sevencounties.org 502.589.8600

24/7 Addiction Help

502.583.3951

#### **Talbot House**

520 W. Saint Catherine Street Short-term detox and treatment for addicted men.

www.talbothouselouisville.org 502.587.0669

### **Hospital Inpatient and Outpatient Treatment: Mental Health and Dependency**

## Baptist Health Louisville Behavioral Health

4000 Kresge Way

At Baptist Health Louisville, we understand the difficulty of living with a behavioral health condition. Even simple tasks can feel like significant challenges. That's why we offer a comprehensive program of treatment options for persons with behavioral health issues, including depression, anxiety, schizophrenia, bipolar disorders, and substance use disorder.

www.baptisthealth.com 502.896.7105

## **Complete Neuropsychology Services**

845 South Third Street
The CNS at Spalding University is the premier site for neuropsychological testing conveniently located in downtown Louisville. Here we conduct neuropsychological evaluations for clients with concerns for cognitive, emotional, and behavioral changes that are due to neurological causes. Additionally, the CNS provides supervised training for doctoral level clinical psychology students. Here you will find compassionate clinicians from a wide range of backgrounds who will listen to you and your concerns. <a href="https://www.behavioralhealth.spalding.edu/cns">www.behavioralhealth.spalding.edu/cns</a>

#### **Norton Behavioral Health NLPCC**

720 West Hill Street

www.nortonhealthcare.com

502.636.3164

502.873.4191

## University of Louisville Peace Hospital

2020 Newburg Road Inpatient and outpatient services. 24-hour assessment and referral line.

www.uoflhealthnetwork.org 502.451.3333

### The Brook Hospital

Since 1985, The Brook Hospitals have been providing quality mental health and addiction treatment services. The Brook Hospitals have two outstanding facilities located in Louisville, Kentucky.

www.thebrookhospitals.com

#### **KMI**

8521 LaGrange Road 502.426.6380

## **Dupont**

1405 Browns Lane 502.896.0495

## University of Louisville Psychiatry and Depression Center

401 E Chestnut Street, suite 610 <a href="https://www.uoflphysicians.com">www.uoflphysicians.com</a> 502.588.4450

## **Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help. You may qualify even without enrolling in VA health care.

www.louisville.va.gov 502.287.4000

## **Crime and Personal Safety**

## Crime, personal safety, and Victim Assistance

## **Adult Protective Services Cabinet for Health and Family Services**

908 W. Broadway, 6W

Investigates allegations of abuse, neglect or exploitation of persons age 18 & over. Provides case management services. Works with law enforcement agencies to protect abused, neglected or exploited adults.

www.kentucky.gov

502.595.4803 or 877.597.2331 (reporting)

## Alzheimer's Association 24/7 Wandering Support

The Alzheimer's Association, in collaboration with MedicAlert® Foundation, provides membership plans with 24/7 Wandering Support.

www.alz.org 800.272.3900

## The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

www.thecenteronline.org 502.581.7222

#### **Crime Victim Services**

JFCS-Klein Older Adults Program Help for adults 60 and older in Jefferson County who have experienced crimes like: financial exploitation, abuse, domestic violence, sexual abuse, robbery, burglary, or caregiver neglect. The program supports older adults as they recover from crime by ensuring access to the criminal justice system, legal advocacy, and education.

www.ifcslouisville.org

502.452.6341

## **Jefferson County Attorney**

600 W. Jefferson Street, 2nd Floor Provides advocacy to crime victims. Prosecutes all crimes at the misdemeanor level.

www.louisvilleky.gov 502.574.6336

## **Louisville Metro Police Department**

633 W Jefferson Street www.louisville-police.org 502.574.7060

### **Downtown Area Patrol**

224 S. 2<sup>nd</sup> Street 502.574.3370

#### **First Division**

416 N 29<sup>th</sup> Street 502.574.7167

#### **Second Division**

3419 Bohne Ave 502.574.2478

#### **Third Division**

7219 Dixie Hwy 502.574.2135

#### **Fourth Division**

1340 S. 4th Street 502.574.7010

#### Fifth Division

2301 Douglass Blvd 502.574.7636

## Louisville Metro Police Department

Continued...

#### **Sixth Division**

5600 Shepherdsville Rd 502.574.2187

#### **Seventh Division**

7201 Outer Loop 502.574.2133

### **Eighth Division**

2927 Goose Creek Rd 502.574.2258

## **Louisville Metro Police Department Victim Services Unit**

The VSU supports crime victims and witnesses by helping them to navigate the criminal justice system and by responding to their emotional, physical, and financial needs.

502.574.8788

## Office of the Attorney General Office of Senior Protection

1024 Capital Center Drive, Suite 200 Frankfort, KY

The Office of Senior Protection was established to protect senior citizens. The office is responsible for administering and offering a variety of services and training to equip senior Kentuckians, and collaborating senior stakeholders in protecting seniors against fraud, scams and financial exploitation.

www.kentucky.gov 502.696.5300

## Office of the Attorney General Office of Victims Advocacy

1024 Capital Center Drive, Suite 200 Frankfort, KY 40601

The Office of Victims Advocacy (OVA) was formally established in 1985 to provide enhanced assistance to crime victims. OVA staff represent the Attorney General's Office throughout the state, providing a direct conduit with local victim service organizations to promote awareness of victims' rights.

www.kentucky.gov 502.573.1009

## Office of the Commonwealth's Attorney 30<sup>th</sup> Judicial Circuit

514 W. Liberty Street Provides information and support services at the circuit court level to victims of felony crimes.

www.louisvilleprosecutor.com 502.595.2300

## **Emergency and Transitional Shelter**

Reserve a bed/Single Point of Entry # 502.637.2337

#### **American Red Cross**

510 E. Chestnut Street Provides shelter to victims of disaster or fire.

www.redcross.org 502.589.4450

### The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

www.thecenteronline.org 844.237.2331

## Choices, Inc

419 S. Shelby Street

The head of household must be homeless, and someone in the household must be suffering from a mental or physical disability. Residents receive case management, other supportive services, and life skills programming, which help them to succeed in housing and make healthy life choices.

www.choiceshome.org 502.585.3780

### The Healing Place

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery. www.thehealingplace.org

Men's and Women's Campus 502.585.4848

**Outpatient Services** 502.357.1972

## House of Ruth

607 E. St. Catherine Residential program for up to 10 homeless persons affected by HIV/AIDS. Case management, drug counseling and advocacy.

https://houseofruth.net/502.587.5080

## Jefferson Street Baptist Community at Liberty

800 E. Liberty Street
Day shelter for the homeless that provides coffee, phones, medical, clothing and shelter referrals. Provide a warm and safe place for anyone to be from 7-10am every weekday.

www.jeffstbaptist.weebly.com 502.585.3737

#### **Rhonda's Another Chance**

710 S. 31st Street

Our mission is to guide women toward permanent lifestyle changes and self dependency. We aim to lend a hand to any woman who requests our assistance. We provide a short-term (6 months to a year) transitional home for homeless women. We generously offer our service of love, time and talent. We develop programs tailored to work one-on-one with each resident. Women can develop life skills, build their self-esteem and self worth, all while learning to build healthy relationships. www.rhondasanotherchance.org 502.776.8830

## Salvation Army The Center of Hope

911 S. Brook Street

The Center of Hope provides homeless people and poverty-stricken families with a safe, secure alternative to living in the streets or parks, and to help these men and women develop and implement realistic goal plans that lead toward employment, housing, and self-sufficiency. We provide a healthy, substance-free environment that promotes healing and growth.

www.salvationarmylouisville.org 502.671.4900

## Society of St. Vincent de Paul

1015 Preston Street

Programs offering emergency shelter to permanent housing for approximately 300 homeless or formerly homeless individuals. The downtown Louisville campus also operates the Open Hand Kitchen which serves two meals a day to guests and residents.

www.svdplou.org 502.584.2480

#### **Volunteers of America Mid-States**

570 S. 4<sup>th</sup> Street, Suite 100
Family Housing Services provides shelter, individualized care and goal-setting for families experiencing homelessness. Theirs is an accredited, comprehensive program with a commitment to serving the whole family in one location. Building on their individual needs and strengths, the staff of professional case workers help clients to develop a specific plan with short-term and long-term goals for ending homelessness and returning to self-sufficiency.

www.voamid.org 502.636.9550

## **Wayside Christian Mission**

432 E. Jefferson Street
Programs and facilities include: emergency
shelter, day shelter, permanent supportive
housing, family emergency shelter,
transitional shelter and more.
www.waysidechristianmission.org

## Wellspring

502.584.3711

225 Breckenridge Street Offer permanent supportive housing, transitional housing, and psychiatric crisis stabilization services.

www.wellspringky.org 502.637.4361

## YMCA of Greater Louisville Chestnut Street Branch

930 W. Chestnut St. Long term shelter for men age 18 & over. Sliding scale fees.

www.ymcalouisville.org/chestnut/
502.587.7405

### Guardianship

In Kentucky, guardianship is a legal relationship between a court appointed adult who assumed the role of quardian for a ward. A ward is a person who has been declared "legally disabled" by the court and is unable to care for personal needs and/or unable to manage his/her financial needs.

## **Department of Aging and Independent** Living

**Division of Adult Guardianship** Metro Section 1

908 W. Broadway, Suite 4W www.kentucky.gov 502.595.4052 Ext 5327

## Jefferson County Attorney's Office **Mental Inquest and Disability Division**

Hall of Justice File for Guardianship www.louisvilleky.gov 502.574.6333

## **Kentucky Guardianship Association**

100 United Dr; Suite 5A Versailles, Ky

The KGA is a non-profit member organization with the goal of improving adult quardianship practices throughout Kentucky. We offer free resources to those considering guardianship for friends and loved ones. Our videos answer frequently asked questions, and our manual is an indepth "how to" guide. Membership offers networking and training opportunities for private and professional guardians as well as service providers. We are a State Affiliate of the National Guardianship Association www.kyguardianship.org

859.433.7151

## Before starting the Petition process for Guardianship, it is first important to consider these other options:

## **Power of Attorney**

A competent individual may sign a document called a Power of Attorney. This allows another adult to handle their financial affairs while still maintaining personal rights. This may be done through a private attorney and does not require court involvement.

## **Health Care Surrogate**

The law also allows an adult to designate another adult to make medical decisions for him or her. This is similar to a Power of Attorney but focuses on medical issues versus financial affairs.

## **Representative Payee**

A representative of a consenting adult may become payee of government benefits like Social Security Income and Veterans' benefits. This person then is able to manage these funds on behalf of the individual. Payees are established through the specific agencies and not through the court system.

#### Curator

An aged or infirmed person may request a curator through the Probate court. The curator, appointed by the court, is responsible for managing the individual's monies. The Curator must be insured or bonded and is accountable to the Probate court

## **Driving Assessment**

## **Norton Neurosciences & Spine Rehabilitation Center**

Norton Healthcare Pavilion, Suite 90 315 E Broadway

The Norton Hospital Driving Assessment Program is a service of Norton Neurosciences & Spine Rehabilitation Center. The program is for individuals affected by neurological, orthopedic or developmental conditions, and those who have experienced age-related changes in function. Our goals are to evaluate and help restore driving ability so you can return to safe, independent driving.

The program provides driving evaluations and training for:

- Aging drivers, including those with early-onset Alzheimer's disease, Parkinson's disease or dementia
- Drivers with disabilities, including physical or visual impairments from brain or spinal cord injury, stroke, multiple sclerosis and other medical conditions

The driving assessment program is not covered by health insurance at this time. There is a charge for services. Contact our office to discuss pricing.

www.nortonhealthcare.com

502.629.2501

## **Educational Opportunities**

## **Adult and Continuing Education Programs**

#### **American Red Cross**

510 E. Chestnut Street First aid, safety and health.

www.redcross.org 502.589.4450

## **Jefferson County Public Schools**

VanHoose Education Center 3332 Newburg Road Vocational, adult & continuing education, GED classes.

www.jefferson.kyschools.us/adult-students 502.313.4357

#### **KIPDA**

### **Family Caregiver Support Program**

11520 Commonwealth Drive Vouchers for supplies and respite care, education conferences, community resources, training, support groups and information.

www.kipda.org 502.266.5571 or 888.737.3363 TDD 800.648.6056

## **UK College of Agriculture, Food and Environment**

## **Jefferson County Cooperative Extension**

4200 Gardiner View Avenue, Suite 101 Kentucky's two land-grant universities, the <u>University of Kentucky</u> and <u>Kentucky</u> State University, serve as partners in conducting educational programs through Cooperative Extension. The program delivery process involves Extension faculty, county agents, advisory council members, volunteer leaders and the general public. https://jefferson.ca.uky.edu/

502.569.2344

## The Salvation Army **Culinary Arts Training Program**

911 S. Brook Street

The program is designed to provide an accessible, practical and cost-free training opportunity for homeless and low-income men and women who have a passion for cooking. Students are provided 10 weeks of classroom and hands-on kitchen training that leads to living wage employment opportunities and a life of dignity, purpose and self-sufficiency. At the end of the course instruction, students are given an opportunity to apply for an internship in a local restaurant as well as apply for a culinary scholarship offered by Sullivan University.

www.salvationarmylouisville.org 502.671.4900

## **Books and Library Services**

## **Louisville Free Public Library**

www.lfpl.org

#### Services:

Printed materials, DVDs, Music, audio books, reference services, bookmobile, book discussion kits, computer classes, speakers/presentations, books to you and more.

#### **Locations:**

## **Main Library**

301 York Street 502.574.1781

#### **Bon Air**

2816 Del Rio Pl. 502.574.1795

#### **Crescent Hill**

2762 Frankfort Ave. 502.574.1793

#### **Fairdale**

10620 W. Manslick Road 502.375.2051

#### **Highlands-Shelby Park**

1250 Bardstown Road #4 502.574.1672

#### **Iroquois**

601 W. Woodlawn Ave 502.574.1720

#### Jeffersontown

10635 Watterson Trail 502.267.5713

#### Middletown

12556 Shelbyville Road 502.245.7332

#### Newburg

4800 Exeter Ave 502.479.6160

## **Northeast Regional**

15 Bellevoir Circle 502.394.0379

#### **Portland**

3305 Northwestern Pkwy 502.574.1744

#### St. Matthews

3940 Grandview Ave 502.574.1771

#### Shawnee

3912 West Broadway 502.574.1722

#### **Shively**

3920 Dixie Hwy 502.574.1730

### **South Central Regional**

7300 Jefferson Blvd 502.964.3515

#### **Southwest Regional**

9725 Dixie Hwy 502.933.0029

#### Western

604 South Tenth street 502.574.1779

## **Emergency Services**

## **Emergency Financial Assistance**

#### **American Red Cross**

510 E. Chestnut Street Disaster assistance; assistance to Military families.

www.redcross.org 502.589.4450

### **Community Ministries**

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, Kentucky-based Community Ministries together to serve residents on a neighborhood level. The ACM network is proud to be a national model providing emergency assistance to neighbors in crisis across the entirety of our community. If you need assistance, please contact the Community Ministry that serves your area.

See Pgs 16-17 for the ACM directory

## Louisville Metro Government Office of Resilience & Community Services

## **Low-Income Home Energy Assistance Program**

LIHEAP is a federally funded program to assist low-income households by offering seasonal financial assistance to prevent disconnection of utility service. Crisis assistance is available until funds run out for people facing disconnection of utilities; copayment may be required for those who apply.

www.louisvilleky.gov

502.589.1444

See pg 45 for a list of locations

### **Louisville Water Company**

www.louisvillewater.com 502.583.6610

## **Drops of Kindness**

Whether you're a resident or business owner, Drops of Kindness<sup>SM</sup> offers a customized approach to manage through these difficult times and reduce future financial obligations.

#### **Senior Citizen Discount**

Senior citizens who are age 65 or older and have a gross annual household income of \$35,000 or less may request an application for a 30 percent discount on MSD wastewater charges and the consent decree surcharge.

## The Salvation Army

911 S. Brook Street

The Salvation Army provides support for households who find themselves in a crisis that requires financial help and case management to overcome. The short-term goal of the program is to alleviate a household's crisis threatening their housing stability. The long-term goal is to guide households on a path to stable housing and reduce the likelihood of homelessness.

www.salvationarmylouisville.org

502.671.4904

### **Emergency Food**

### **Cathedral of the Assumption**

443 S. 5<sup>th</sup> Street Serves lunch at 12:15, 7 days a week. www.cathedraloftheassumption.org 502.582.2971

## **Dare to Care Food Bank** Main Office

5803 Fern Valley Road Distributes food to neighborhood distribution centers located throughout the Metro area. 4-7 day food boxes are distributed based on need.

www.daretocare.org 502.966.3821

#### The Lord's Kitchen

2732 S. 5<sup>th</sup> Street Food Boxes 1 x per month serving zip codes 40210,40211 and 40216. Daily lunch served.

www.thelordskitchen.com 502.413.0198

### The Salvation Army

Center of Hope 911 S. Brook Street Hot meals and food boxes. www.salvationarmylouisville.org 502.671.4900

## **Wayside Christian Mission**

The mobile feeding van can be found serving breakfast outside St. John Day Center each morning from 7:00 - 8:00 AM. Folks can get lunch at the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 11:30 AM until Noon, and also outside St. John Day Center from 12:15 PM to 1 PM. Supper is served from the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 4:30 - 5:30 PM. www.waysidechristianmission.org

## **Emergency Home Repairs and Weatherization**

## **Louisville Metro Government Home Repair Program**

The Home Repair Programs are committed to providing repairs to help stabilize the home for low- to moderate-income individuals who own and are currently living in single-family homes. These programs are funded by a U. S. Department of Housing and Urban Development (HUD) grant. Funding varies, check website for availability.

www.louisvilleky.gov 502.574.5850

## **New Directions Housing Corporation** Repair Affair

Repair Affair makes critical improvements to homes of the elderly or disabled, allowing them to stay in their homes longer. Repair Affair provides free home repair for homeowners 60 and over or with a verified disability who own and live in their home, and make less than 50% of the Area Median Income.

www.ndhc.org 502.371.4906

#### **Project Warm**

800 S. Preston Street

Provide energy conservation services and education to promote energy-saving practices in the community. Project Warm delivers free services to low-income households, seniors, and the disabled living in Jefferson county.

www.projectwarm.org

502.636.9276

## WeCare (Weatherization, Conservation Advice and Recycling Energy) LG&E-KU Customers

A voluntary program designed to create savings through weatherization and energy education to help income-eligible customers in need. The WeCare Program helps provide a more efficient, safe and comfortable home.

www.lge-ku.com/wecare 800.356.5467

### **Emergency Security Response Services**

### **ADT Medical Alert System**

Get protection while you're at home, or wherever you go. Add features to your medical alert system like Fall Detection\*, which can get you help even if you can't push the button. Fees range from \$30-40 per month.

www.adt.com/health 800.453.4108

### **Guardian Medical Monitoring**

Whether you are looking to extend your independence, protect a loved one or provide continued care for a patient, Guardian Medical Monitoring is here to help. From Personal Emergency Response Systems (PERS) that summon emergency help in an instant to smart RX dispensers that help manage medication, Guardian's professionally trained experts have the perfect plan for every senior to feel safe and supported 24/7.

www.guardianmedicalmonitoring.com 888.349.2400

## **Employment Services**

# Center for Accessible Living Work Incentives Planning and Assistance

501 S. 2<sup>nd</sup> Street

This program helps SSI and SSDI disability beneficiaries, ages 14 through full retirement age, to understand their work options so that they may make more informed choices about going to work. The program provides information about federal, state and local work incentive and related programs.

www.calky.org 502.589.6620

## **Coalition for Workforce Diversity**

8412 Westport Road

Helps supply local businesses with the help they need, while helping individuals with disabilities lead more productive and fulfilling lives.

www.coalitionfwd.com 502.955.7271

## Harbor House Supported Employment

2231 Lower Hunters Trace
Employment Coordinators work with the
Kentucky Department of Vocational
Rehabilitation to help candidates find jobs in
the community based on their skills and
interests. Harbor House also provides onthe-job training and educational services to
help participants further their skills for the
work force.

www.hhlou.org 502.719.0072

### **Kelly Services**

8104 National Turnpike, Unit 103 Places persons age 55 and older in jobs at all skill levels.

www.kellyservices.com 502.966.2303

#### **Kentuckiana Works**

The regions workforce development board. That means we help job seekers in Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, and Trimble counties find jobs, education and training and we connect employers with skilled, qualified workers. <a href="https://www.kentuckianaworks.org">www.kentuckianaworks.org</a> 502.388.3010

## **Kentucky Career Center**

600 W. Cedar Street Services provided include job seeker, employer, training, disability, veterans and SNAP.

www.kentucky.gov 502.595.4003

## Kentucky Office for the Blind Charles W. McDowell Center

8412 Westport Rd

The vision of the McDowell Center is to provide high quality services and resources to Kentuckians who are blind or visually impaired in order to prepare them for employment, economic self-sufficiency and independence with complete integration into society.

www.kentucky.gov 502.429.4460

## **Louisville Central Community Center**

1300 W. Muhammad Ali Blvd LCCC's working solutions program provides workforce development services such as job readiness skills training, on-the-job training, and job search and placement support.

www.lcccnews.org 502.583.8821

## Louisville Urban League Urban Senior Jobs Program

1535 W. Broadway
USJP provides subsidized, service-based
training for low-income persons 55 or older.
Participants receive training that helps them
to upgrade their current skills for re-entry
into the workplace. Participants work an
average of 20 hours a week, and are paid
the highest of federal, state or local
minimum wage.

www.lul.org 502.585.4622

## **The Zoom Group**

4545 Taylorsville Rd a comprehensive disability services organization dedicated to empowering individuals with disabilities on their unique journeys. AVENUEZ offers job coaching and supported employment. TransitionZ equips students (14-21) and adults (22+) for posthigh school and vocational paths.

www.thezg.us 502.581.0658

## **Financial Matters**

## **Assistance Preparing Tax Returns**

#### **AARP**

AARP Foundation Tax-Aide offers free tax preparation help to anyone, if you are 50 and older and cannnot afford a tax preparation service. With the help of our team of IRS-certified volunteers we make it easy for you.

www.aarp.org/ky

888.687.2277

#### **Internal Revenue Service**

Taxpayer Assistance Center 600 Dr. Martin Luther King Jr. Place Assists persons with tax law questions, tax preparation and general problems.

www.irs.gov

502.912.5060 or 844.545.5640

## **Kentucky Department of Revenue**

Taxpayer Assistance Center 600 W. Cedar Street, 2<sup>nd</sup> Floor W Assists persons with tax law questions, tax preparation and general problems.

www.revenue.ky.gov

502.595.4512

### **Louisville Asset Building Coalition**

A 501(c)(3) organization that is a broad public/private collaborative dedicated to promoting financial stability and asset building for individuals and families. By providing direct services and linkages to other community resources, LABC strives to build an economic foundation that will allow members of our community to reach their highest potential.

www.labcservices.org

502.574.5687

## **Estate Planning**

## **Kentucky ElderLaw**

920 Dupont Road, Suite 200 We are a life care planning firm offering elder care coordination, asset protection planning, Medicaid and VA Aid and Attendance applications, and estate planning.

www.kyelderlaw.com

502.581.1111

#### **Financial Management Services**

#### **Apprisen**

Helps people learn to manage money, balance their budgets and get out of debt through comprehensive personal finance education and credit counseling. Also provides educational programs on budgeting, credit and home ownership.

www.apprisen.com

800.355.2227

#### **Grace Financial Care PLLC**

Daily Money Management for seniors and their families, special needs people and busy people on the Go! I (Jim Gravitt, CPA, CSA) offer the gifts of time and peace of mind to my clients and their loved ones by handling many of their recurring, burdensome financial tasks. The result: financial matters are kept current, well organized and visible so everyone knows where things are and where they stand, past, present and future.

www.gracefinancialcare.com

502.653.9340

## **Financial Empowerment Center**

701 W. Ormsby Ave; Suite 201
Professional financial counseling at no cost.
Counseling sessions focus on safe/affordable
banking, improving credit, reducing debt,
and increasing savings. Open to all
Louisville residents ages 18+.

www.louisvilleky.gov

502.574.3082

#### Kept, Inc

4229 Bardstown Rd, Suite 216
We provide representative payee services and care coordination services. Kept ensures all household expenses and basic needs are paid and provides money in manageable increments for those individuals to purchase food and personal items throughout the month. Our mobile care coordinator meets with individuals, completes an assessment, develops a personcentered care plan with measurable goals and brings in additional services and support as necessary.

www.keptinc.org 502.465.5378

## Louisville Metro Government Office of Financial Empowerment

701 W. Ormsby Ave, Suite 201
The Office of Financial Empowerment is part of the Office of Resilience and Community Services tasked with equipping residents of Louisville with the knowledge, skills and access they need to achieve greater financial security. Empowered people create and expand businesses, raise healthy families, support their community, and contribute to the tax base so critical to a sustainable city.

www.louisvilleky.gov

502.574.4377

## Louisville Urban League Financially In Tune (FIT)

A 2.5-hour orientation of the Center for Housing & Financial Empowerment services in addition to a budget and credit presentation. **This class is free and open to the public but you must RSVP ahead of time.** The FIT is a

recommended comprehensive, classroom-based consumer education curriculum that provides you with the building blocks to financial management.

www.lul.org

502.585.4622

#### **Funeral Planning**

## **Cremation Society of Kentucky**

4059 Shelbyville Road www.kvcremation.com 502.897.5898

## **Dignity Memorial-Arch L Heady & Son Funeral Home and Cremation Services**

7410 Westport Road We have been providing funeral and cremation services for Louisville, Kentucky, families since 1932. We are known for our personal and sincere service and for always responding to the changing needs of the Louisville community. Services include elegant, spacious funeral home facility, personalized funeral service, trusted provider, and a level two founding community partner with We Honor Veterans. Pre-planning options are available.

www.dignitymemorial.com 502.426.9351

#### **Funeral Consumers Alliance**

Publish educational content, advise consumers on how to obtain affordable funeral and burial arrangements, serve as a consumer advocate for pending legislation and provide guidance to member affiliates. www.funerals.org

802.865.8300

## **Kentucky Board of Embalmers and Funeral Directors**

9114 Leesgate Road, Suite 4 Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns on ethical practices. www.kentucky.gov

502.426.4589

## **National Funeral Directors Association Funeral Service Helpline**

Representatives are here to listen and to assist you with any questions or concerns you have regarding funeral services.

www.nfda.org 800.228.6332

## Food

## **Dare to Care Food Bank Main Office**

5803 Fern Valley Road Distributes food to neighborhood distribution centers located throughout the Metro area. 4-7 day food boxes are distributed based on need.

www.daretocare.org 502.966.3821

## **Department for Community Based** Services

## **Supplemental Nutrition Assistance** Program (SNAP)

Helps low-income people buy food for healthy meals at participating stores. SNAP benefits increase household food buving power when added to the household's income.

www.kentucky.gov 855,306,8959

#### **Home Delivered Meals**

## **Eastern Area Community Ministries**

9104 Westport Road

This program provides an affordable meal, home-delivered by volunteers to over 100 vulnerable seniors per day. It is also the only alternative in Jefferson County to the government-sponsored Meals-on-Wheels program for seniors. If meal preparation has become a challenge for you or a loved one, let our team of local chefs prepare them. This program is open to seniors age 60+ as well as those under age 60, with a demonstrated need such as living with a disability.

www.eacmonline.org 502.896.2316

#### **KIPDA-Meals on Wheels**

This program can provide meals at home for older adults who are unable to cook for themselves; have no one to cook for them or are unable to attend a senior meal center. This service is commonly referred to as "Meals on Wheels."

www.kipda.org 502.266.5571

**Congregate Nutrition Sites** offer an opportunity for seniors age 60 and older to come to one of the neighborhood locations for a nutritious lunch, socialization and activities. Most sites are open from 9am to 1pm Monday through Friday. Reservations are required one day in advance. Please call the branch directly for hours of operation. 502.574.6325

**Buechel Park** 

2403 Hikes Lane

**Beechmont Community Center** 

205 Wellington

**Fairdale Playtorium** 

10616 W Manslick Road

**Highlands Community Ministries** 

1228 E. Breckinridge Street

**Hillebrand House** 

1235 S. 3<sup>rd</sup> Street

Kling Center

219 W Ormsby Ave

**Lourdes Hall** 

735 Eastern Parkway

**Metro East** 

9212 Taylorsville Road

**Neighborhood House** 

201 N. 25<sup>th</sup> Street

Okolona/Wilderness Rd

8111 Blue Lick Rd

**Shawnee Community Center** 

607 South 37th Street

Shively

1875 Farnsley Rd

**Sun Valley Community Center** 

6505 Bethany Lane

**UCHM Senior Center** 

150 S. State Street

**Watson Powell** 

1340 Heafer Rd

#### **Rural Counties**

**Multi-Purpose Community Action** 

(Bullitt, Spencer, Shelby) 502.633.7162

**Tri-County Community Action** 

(Henry, Oldham, Trimble) 502.222.1349

## **Geriatric Evaluation and Treatment**

#### **Advanced Care House Calls**

At Advanced Care House Calls of Kentucky, our goal is to provide primary care services for patients in rural and under-served areas, or for patients who cannot leave their home to see their primary care physician.

www.lhcgroup.com 502.327.9100

## **CenterWell Primary Care**

We focus on physical, emotional and social wellness - with safe, quality care that's completely centered on you. Our senior primary care is individualized and easily accessible. You'll get a dedicated care team of doctors, care coaches, behavioral health specialists, social workers and clinical pharmacists to support you in reaching your health goals without additional cost or need to leave our center. Services include: primary care, case management, medication management, behavioral health, social and educational activities, and translation services.

www.centerwellprimarycare.com

**4521 Outer Loop** 502.325.3238

3151 South 2<sup>nd</sup> Street

502.325.3281

#### JenCare Senior Medical Center

Medical centers that are led by compassionate, expert doctors who coordinate all aspects of their patients' care and hold themselves accountable for their results. Services include: primary care, behavioral health, case management, Nutrition, Social work, Translation services and many other medical specialties.

www.jencaremed.com

#### Newburg

1918 Hikes Lane, Suite 102 502,473,4067

#### Shively

3939 S. 7th Street 502.883.6800

#### **Valley Station**

8019 Dixie Hwy, Suite 101 502.333.3121

#### **West Broadway**

2406 W. Broadway 502.775.1211

#### **Norton Neuroscience Institute Memory** Center

4915 Norton Healthcare Blvd, Medical Plaza III Our specialists are leaders in neuroscience offering a broad range of treatment and services for brain and spinal cord conditions. Specialty clinics include but not limited to Memory Disorders, Movement Clinic, Headache Clinic, Stroke, Neuromuscular Disorders.

www.nortonhealthcare.org

502.446.4664

#### **Oak Street Health**

5743 Preston Hwy

At Oak Street Health, we don't just see you as a patient, we see you as family, and the care and support we provide is a reflection of that. From dedicated doctors and care team members who take the time to know and understand your individual health needs and goals to our 24/7 support line, our personalized, preventive care is designed to help you stay active and healthy. Maintaining your health is about making sure you have access to comprehensive quality care when you need it. Patients who qualify can also access our clinical programs, including mental healthcare, advanced care planning, disease management, and mail-order Rx and overthe-counter delivery service. www.oakstreethealth.com 502.444.6008

## U of L Trager Institute **Republic Bank Foundation Optimal Aging Clinic**

We are your one-stop-shop health and wellbeing by providing everything you and your family need to maintain your health as you age as well as be your source of expert care. This clinic is grounded in our trademark FlourishCare service, an integrated life-long wellness care approach that is focused on lifestyle and preventative medicine for adults of all ages. We also provide specialized and acute care for those patients 65 and older.

www.tragerinstitute.org 502.588.4340

## **Government Programs**

## **Disabled Parking Permits**

Persons whose mobility, flexibility, coordination, respiration, or perceptiveness is significantly reduced by a permanent or temporary disability to the arms, legs, lungs, heart, ears, or eyes, may obtain a permit with a licensed physician, chiropractor, or advanced practice registered nurse's original signature on the <u>application</u> for the permit. You may submit a request for a disabled placard by mail or drop box (available at the Motor Vehicle Branch locations). The application can be placed inside of a provided sealed envelope with the applicant's contact information listed on the outside. Only one form will be needed for up to two requested placards. In addition, if you will be mailing in or dropping off the request, the applicant's signature will also need to be notarized prior to being submitted. All mailed/dropped off applications should also include a \$2 processing/mailing fee as the Disabled placard would be returned to the applicant via USPS mail once the request has been completed.

ATTN: Disabled Parking Permits

P.O. Box 33033

Louisville, KY 40232-3033

www.jeffersoncountyclerk.org/disabled-parking-permits

502.574.5700

#### **Dixie Branch**

4919-F Dixie Hwy 502.448.8499

#### **Downtown Branch**

First Trust Centre 200 S. 5<sup>th</sup> Street, Suite 228 South 502.584.3908

#### **Highview Branch**

7813 Beulah Church Road 502.239.5724

#### **Jeffersontown Branch**

10420 Watterson Trail Bremer Ehrler Bldg. 502.267.9001

#### **East Branch**

12312-A Shelbyville Road Middletown Plaza 502.244.1864

#### **Fairdale Branch**

10616 West Manslick Road Fairdale Playtorium 502.368.3410

#### **West Branch**

2900 W. Broadway, Suite 109 NIA Center 502.772.0464

#### **Westport Branch**

9451 Westport Road, Suite 117 502.425.7861

#### Medicare

#### www.medicare.gov

## Medicare is federal health insurance for anyone age 65 and older, and some people under 65 with certain disabilities or conditions.

**Part A-Hospital Insurance**: Helps cover inpatient care in hospitals, skilled nursing facility care, hospice care, and home health care.

**Part B-Medical Insurance**: Helps cover services from doctors and other health care providers, outpatient care, home health care, durable medical equipment, and many preventative screenings.

**Supplemental Insurance-Medigap**: Extra insurance you can buy from a private company that helps pay your share of costs in Original Medicare. Policies are standardized, and in most states name by letters, like Plan G or Plan K. The benefits in each lettered plan are the same, no matter which insurance company sells it.

**Part D-Drug Coverage**: Helps cover the cost of prescription drugs (including recommended shots or vaccines).

**Medicare Advantage-Part C**: A Medicare approved plan from a private company that offers an alternative to Original Medicare for your health and drug coverage. These "bundled" plans include Part A, Part B, and usually Part D.

#### **KIPDA**

State Health Insurance Assistance Program 11520 Commonwealth Drive Provides information, benefits counseling, and assistance to persons regarding Medicare, Medicaid and Social Security. <a href="https://www.kipda.org">www.kipda.org</a> 502.266.5571 or 888.737.3363 TDD 800.648.6056

## **Social Security Administration**

601 W. Broadway, Room 101 www.ssa.gov 866.716.9671

#### **Senior Medicare Patrol**

400 E Gray Street
SMP helps Medicare beneficiaries,
their families and caregivers who have
questions about billing issues or
believe they may be a victim of
healthcare fraud or scams. SMP empowers
and assist Medicare beneficiaries, their
families, and caregivers to prevent, detect,
and report health care fraud, errors, and
abuse through outreach, counseling, and
education.

www.louisvilleky.gov 502.574.6960

#### Medicaid

## www.kynect.ky.gov

#### 855.459.6328

Kentucky Medicaid is a state and federal program authorized by Title XIX of the Social Security Act to provide health care for eligible low-income residents including children, families, pregnant women, the aged and the disabled. Eligibility is determined by a number of factors, including family size, income and the federal poverty level. Eligibility for Supplemental Security Income recipients, the aged, blind and disabled are based on additional requirements. Medicaid offers a number of programs and services directed at specific eligibility and medical needs.

## **Additional Programs:**

**QMB (Qualified Medicare Beneficiary)-**For those who qualify, this Medicaid program pays for Part A, Part B and Medicare deductibles and coinsurance amounts on Medicare services.

**SLMB (Specified Low-Income Medicare Beneficiary)-**For those who qualify, this Medicaid program pays for Part B Premiums.

**QI (Qualified Individual)-** For those who qualify, this Medicaid program pays for Part B Premiums.

**Waiver Program**-Can provide Medicaid coverage for seniors to help them stay in their homes. To qualify you must meet nursing facility level of care criteria and Medicaid resource eligibility. You must have a physician's order.

## **Metropolitan Sewer District (MSD)**

## **Senior Citizens Discount Program**

700 W. Liberty Street

Attn: Senior Citizens Discount Program

A 30% Senior Citizen Discount of the amount billed for sanitary sewer service and the EPA Consent Decree Surcharge. You must print the application and return. You must be able to provide documentation verifying:

- you are the legal title/leaseholder/renter of the property
- you are 65 years of age or older
- your household gross income is \$35,000 or less per year

#### www.louisvillewater.com

502.583.6610

#### **Neighborhood Place**

Neighborhood Place works with communities to provide blended and accessible health, education, employment and human services that support children and families in their progress toward self-sufficiency <a href="https://www.louisvilleky.gov">www.louisvilleky.gov</a>

### **First Neighborhood Place**

1503 Rangeland Road (Door # 16) 502.313.4700

## **Bridges of Hope**

1411 Algonquin Parkway 502.634.6050

#### L&N Site

908 W. Broadway

#### Charmoli

9100 Marksfield Rd, Ste 100 502.574.5787

#### **Greater Cane Run Area**

3410 Lees Lane 502.485.6810

#### Northwest

4018 W. Market 502.485.7230

#### South Central

4255 Hazelwood Ave 502.485.7130

#### **South Jefferson**

1000 Neighborhood Place 502.363.1424

#### **Valley High Site**

10200 Dixie Hwy 502.485.7310

#### Ujima

3610 Bohne Ave 502.485.6710

## **Social Security Administration**

#### **Main Office**

601 W. Broadway, Room 101 866.716.9671

#### **East Office**

10503 Timberwood Circle, Suite 50 888.280.5851

## Apply for these Services at a local office or <a href="https://www.ssa.gov">www.ssa.gov</a>

**Retirement**-Social Security is part of the retirement plan for almost every American worker. It provides replacement income for qualified retirees and their families.

**SSI**-The Supplemental Security Income (SSI) program pays benefits to adults and children with disabilities who have limited income and resources.

**SSDI-**The SSDI program pays benefits to you and certain family members if you are "insured." This means that you worked long enough – and recently enough - and paid Social Security taxes on your earnings.

**Medicare-** Medicare is our country's health insurance program for people age 65 or older. Certain people younger than age 65 can qualify for Medicare too, including those with disabilities and those who have permanent kidney failure.

#### **Vital Statistics**

#### Office of Vital Statistics

275 E Main Street 1E-A Frankfort, KY

The Office of Vital Statistics (OVS) collects, preserves and protects certificates for all births, deaths, marriages, divorces and stillbirths and issues certified copies. The Office of Vital Statistics records and provides for each person born in Kentucky a means of establishing legal identity, age, parentage and nationality. It also makes available a legal document of the date, place and cause of every death occurring in the state and provides a central repository for records of certain other vital events.

www.kentucky.gov

502.564.4212

## **Grandparents Raising Grandchildren**

## **Hope's Closet**

3936 Taylorsville Rd Hope's Closet relies entirely on donations and volunteers to provide foster, adoptive, and kinship families with clothing and other necessities free of charge.

www.hopesclosetky.com 502.299.2397

## **Jewish & Family Career Services**

2821 Klempner Way Supportive services for grandparents and older relative caregivers of children to prepare for the health, educational, nutritional, and other needs of the children in their care, while maintaining their own physical, mental, and emotional well-being.

www.jfcslouisville.org 502.452.6341

#### **KIPDA**

11520 Commonwealth Drive
The Kentucky Caregiver Program was
established to assist Grandparents Raising
Grandchildren who meet the low-income
requirement and whose grandchildren
reside in their homes without the
parent. KIPDA's mission is to serve
grandparents of any age who are caring for
their grandchildren.

#### Services Available:

Counseling, Training, Vouchers (clothing and some other supplies), Information and Referral, Support Groups, and Access.

www.kipda.org

502.266.5571 or 888.737.3363 TDD 800.648.6056

#### **Legal Aid Society**

416 W. Muhammad Ali Blvd, Suite 300 Assists low-income persons with civil matters. Direct legal advice for grandparents by qualified individuals.

www.yourlegalaid.org

502.584.1254

## **Health and Fitness**

#### **Dental Care**

### **Family Health Centers**

Provides services to anyone, regardless of the ability to pay. FHC accepts most insurance plans. FHC uses a sliding fee scale to determine "discounts" based on your family size and income. The sliding-fee-scale determines how much you will be asked to pay on the day of your visit, and how much you may be billed afterward. FHC's minimum fee for Dental Services is \$30.00.

www.fhclouisville.org 502.774.8631

**East Broadway** 

502.569.7332

**Portland** 

502.772.8160

**Phoenix (must be homeless)** 

502.569.1667

#### **Kentucky Dental Association**

1920 Nelson Miller Parkway Referrals to dentists that offer reduced income rates to eligible patients.

www.kyda.org 502.489.9121

#### **Park Duvalle Community Health Center**

PDHC is committed to your health care and endeavors to provide the highest quality, culturally sensitive, prompt and effective care to each and every patient regardless of race, religion, creed, ethnic origin, disability, age or economic or social status. www.pdchc.org

#### **Main Office**

3015 Wilson Ave 502.774.4401

#### **Newburg**

2237 Hikes Lane 502.479.8930

## **Russell Neighborhood**

1425 W. Broadway 502.584.2992

## **U** of L School of Dentistry

501 S. Preston Street
Provides dental care at reduced rates.
General appointments and orthodontics.
<a href="https://www.louisville.edu/dentistry">www.louisville.edu/dentistry</a>
502.852.5096

## **Fitness and Wellness Programs**

## Baptist Health/Milestone Wellness Center

750 Cypress Station Drive <a href="https://www.baptistmilestone.com">www.baptistmilestone.com</a> 502.896.3900

## **Community Fitness and Wellness Gym**

250 E. Liberty Street
A fully accessible gym for people with
disabilities. It has an extensive array of
wheelchair accessible cardiovascular and
strength training equipment as well as
specially trained staff to assist members,
reasonable membership, and activity fees.
Financial assistance may be available for
eligible members.

www.uoflhealth.org 502.582.7411

#### **MUSCL Senior Wellness Center**

1016 E. Burnett Street

Our wellness center is open to anyone 55 or over and is free of charge. Seniors can learn computer skills, take an art class, work out in our fully-equipped fitness center, participate in handbells or chorale, bowl on the Wii, watch a movie, play cards, work a puzzle or simply enjoy a cup of coffee with friends.

www.muscl.org

502.363.9087

## **Trager Family JCC**

3600 Dutchman's Lane

The J seniors enjoy a multitude of enriching and fulfilling programs in fitness, cultural events, the arts, Jewish life, education and more.

www.jewishlouisville.org

502,459,0660

#### **YMCA of Greater Louisville**

Offers membership based on a sliding-scale. Programming for Active Older Adults.

www.ymcalouisville.org

#### **Bullitt County Family YMCA**

409 Joe B Hall Avenue 502.955.6433

#### **Chestnut Street Family YMCA**

930 W. Chestnut Street 502.587.7405

#### Clark County Family YMCA (IN)

4812 Hamburg Pike 812.283.9622

## **Downtown Family YMCA**

555 S. 2<sup>nd</sup> Street 502.587.6700

#### Floyd County Family YMCA (IN)

33 State Street 812.206.0688

#### **Northeast Family YMCA**

9400 Mill Brook Road 502.425.1271

## **Oldham County Family YMCA**

20 Quality Place 502.222.9358

#### **Republic Bank Foundation YMCA**

1720 W. Broadway 502.935.9622

#### **Southeast Family YMCA**

5930 Six Mile Lane 502.491.9622

## **Southwest Family YMCA**

2800 Fordhaven Road 502.933.9622

#### **YMCA at Norton Commons**

11000 Brownsboro Road 502.882.9622

#### **Health Centers and Clinics**

## **Family Health Centers**

Provides services to anyone, regardless of the ability to pay. FHC accepts most insurance plans. FHC uses a sliding fee scale to determine "discounts" based on your family size and income. The sliding-fee-scale determines how much you will be asked to pay on the day of your visit, and how much you may be billed afterward.

www.fhclouisville.org

#### **West Market**

2500 W. Market Street 502.778.8400

#### **Portland**

2215 Portland Ave. 502.774.8631

## **East Broadway**

834 E Broadway 502.583.1981

## Family Health Centers Continued...

#### **Fairdale**

1000 Neighborhood Place 502.361.2381

#### **Americana**

4805 Southside Drive 502.772.8860

#### **Iroquois**

4100 Taylor Blvd 502.366.4747

#### **Southwest**

9702 Stonestreet Rd Medical Office Building 1, Suite 220 502.995.5051

## **Phoenix Health Care for the Homeless**

712 E. Muhammad Ali Blvd. 502.568.6972

## Louisville Metro Department of Public Health and Wellness Clinics

Clinics provide preventative health services and health education to community members regardless of their residency status or ability to pay.

www.louisvilleky.gov

#### **Dixie Health Center**

7219 Dixie Hwy WIC, Immunizations on Thursdays 502.574.7975

#### **Fairdale**

1000 Neighborhood Place WIC 502.574.7975

#### L&N

908 W. Broadway WIC 502.574.7975

## **Newburg Health Center**

4810 Exeter Ave WIC, Immunizations on Tuesdays 502.574.7975

#### **Specialty Clinic**

914 E. Broadway, Suite 102 Tests, diagnoses, and treats STIs. 502.574.6699

## **Syringe Services Program (SSP)**

10 Locations across Jefferson County. 502.574.6520

## **Tuberculosis (TB) Clinic**

400 E. Gray Street 502.574.6617

## Park Duvalle Community Health Centers

PDHC is committed to your health care and endeavors to provide the highest quality, culturally sensitive, prompt and effective care to each and every patient regardless of race, religion, creed, ethnic origin, disability, age or economic or social status. <a href="https://www.pdchc.org">www.pdchc.org</a>

#### **Main Office**

3015 Wilson Ave 502.774.4401

#### Newburg

2237 Hikes Lane 502.479.8930

## **Russell Neighborhood**

1425 W. Broadway 502.584.2992

## @ Central High School

1130 W. Chestnut 502.916.7573

#### **Hospice and Pallative Care**

#### **Hosparus Health**

6200 Dutchman's Lane Provides care, comfort and counseling for people facing lift-limiting illnesses. www.hosparushealth.org

800.264.0521 or 502.456.6200

#### **Kindred at Home**

Our hospice care provides medical, emotional and spiritual support, allowing patients and families to focus on what's truly important when life matters most. <a href="https://www.kindredathome.com">www.kindredathome.com</a> 866.227.3524

#### **Norton Palliative Program**

The Norton Palliative Care Program provides a special kind of care and extra layer of support for people experiencing serious illness. Palliative care addresses your emotional, physical, spiritual, cultural and social needs. Available at Norton Audubon Hospital and Norton Hospital.

www.nortonhealthcare.org 502.629.2806

#### **Pallitus Health Partner**

6200 Dutchman's Ln Pallitus Health Partners serves patients with serious illnesses such as cancer, heart failure, COPD, etc. whose disease has significantly impacted their daily living and functional abilities, and puts them at risk for increased ER visits and hospitalization.

Our team enhances the patient's quality of life by managing symptoms, educating about them about their disease and its trajectory, connecting them with the appropriate community resources, and assessing their goals to guide the plan of care. Pallitus Health team members provide care wherever a patient calls home and works in coordination with other doctors to help them navigate all the challenges of serious illness — physical, medical, social and emotional.

www.pallitushealth.org 502.814.5408

## **Outpatient Care Clinic**

3950 Kresge Way, Suite 100 The clinic serves patients with complex medical conditions such as cancer, heart failure, COPD, dementia, and other neurologic disorders. Patients with serious illnesses impacting their daily lives and functional abilities are at a greater risk for ER visits and hospitalizations. Palliative care services, which emphasize closer monitoring of patients and engaging earlier in symptom control, allows individuals the opportunity to discuss their goals and options, as well as identify a meaningful healthcare plan that can improve their quality of life for a longer period of time.

50

#### **Hospitals**

#### **Baptist Health Louisville**

www.baptisthealth.com

502.897.8100

4000 Kresge Way 502.897.8100

1025 New Moody Lane 502.222.5388

#### **Norton Healthcare**

www.nortonhealthcare.com

#### Audubon

One Audubon Plaza 502.636.7111

#### **Brownsboro**

4960 Norton Healthcare Blvd 502.446.8000

#### **Downtown**

200 E. Chestnut Street 502.629.8000

#### Women's and Children's

4001 Dutchman's Lane 502.893.1000

#### **U** of L Health Network

www.uoflhealthnetwork.org

#### Jewish

200 Abraham Flexner Way 502.587.4011

#### Mary & Elizabeth

1850 Bluegrass Ave 502.361.6000

#### **UofL**

530 S. Jackson Street 502.562.3000

## **Veterans Affairs Medical Center Robley Rex**

800 Zorn Avenue www.louisville.va.gov 502.287.4000

#### **In-Home Medical Care**

#### **Advanced Care House Calls**

At Advanced Care House Calls of Kentucky, our goal is to provide primary care services for patients in rural and under-served areas, or for patients who cannot leave their home to see their primary care physician.

www.lhcgroup.com 502.327.9100

## **Dispatch Health**

9100 Marksfield Road # 300 Dispatch Health provides advanced ondemand, in-home healthcare. Our board certified medical teams can treat common to complex injuries and illnesses in the comfort of your home.

www.dispatchhealth.com 502.206.2703

## **Medical Equipment**

#### **Gould's Discount Medical**

www.gouldsdiscountmedical.com

**Dutchman's** 

502.491.2000

**Dixie** 

502.935.1100

## National Seating & Mobility

11003 Bluegrass Pkwy, Suite 460 www.nsm-seating.com 502.266.5213

## **Kentucky Assistive Technology Loan Corporation (KATLC)**

500 Mero Street, 4<sup>th</sup> Floor NE Frankfort, KY
Offers low interest loans for qualified applicants with disabilities who need assistive technology.

www.kentucky.gov 877.675.0195

## **Project CARAT**

(Coordinating & Assisting the Reuse of Assistive Technology) supports the reuse of assistive technology that is no longer needed or used by its original owner and is acquired by a new owner at no cost. <a href="https://www.katsnet.org/services/at-reuse/502.992.2448">www.katsnet.org/services/at-reuse/502.992.2448</a>

#### Lincare

4518 Robards Lane www.lincare.com 502.238.4454

#### **Rehab Medical**

2519 Data Dr

Rehab Medical is a mobility equipment provider that specializes in Complex Rehab Technology (CRT). Rehab Medical strives to improve lives through CRT with its team of experienced assistive technology professionals (ATPs) who utilize innovative technology to help patients regain their independence through custom wheelchairs. <a href="https://www.rehabmedical.com">www.rehabmedical.com</a>
502.297.0361

## **Mobility Plus**

6402 Westwind Way, Ste 6
Provides life-enhancing equipment to people with disabilities, injuries or illness. We sell, rent and install a wide range of scooters, ramps and lifts that help our customers stay mobile and safe in their home and community 502.466.7000

## **Superior Van and Mobility**

1506 Lake Shore Court <a href="https://www.superiorvan.com">www.superiorvan.com</a>

#### **Organ Donation**

## **Kentucky Organ Donor Affiliates**

10301 Linn Station Road KODA is dedicated to saving lives through organ and tissue donation and transplantation. KODA was formed to establish a statewide educational and procurement network. KODA is an independent, non-profit organ and tissue procurement agency.

www.donatelifeky.org

502.581.9511

#### **UofL School of Medicine**

Willed Body Program www.louisville.edu 502.852.5744

## **Support Groups**

## **Alcoholics Anonymous**

332 W. Broadway, Room 1204 A fellowship of people who come together to solve their drinking problem. Membership is open to anyone who wants to do something about their drinking problem.

www.loukyaa.org 502.582.1849

#### The ALS Association

13102 Eastpoint Park Blvd, #101 ALSA covers research, patient and community services, public education, and advocacy, providing help and hope to those facing the disease.

www.alsaky.org

877.916.6045 or 502.495.3672

#### **Alzheimer's Association**

The Alzheimer's Association leads the way to end Alzheimer's and all other dementia by accelerating global research, driving risk reduction and early detection, and maximizing quality care and support.

www.alz.org/kyin 800.272.3900

## **American Cancer Society**

The American Cancer Society is a nationwide, community-based voluntary health organization dedicated to eliminating cancer as a major health problem. <a href="https://www.cancer.org">www.cancer.org</a> 800.227.2345

#### **American Heart Association**

Louisville Division 240 Whittington Parkway www.heart.org 877.693.6208

## **American Lung Association**

The leading organization working to save lives by improving lung health and preventing lung disease through education, advocacy and research.

www.lung.org 800.586.4872

#### **Arthritis Foundation**

Live Yes! Connect Groups bring together people with arthritis, friends, loved ones and caregivers for fun social and informative educational events and activities focused on mutual support and positive coping strategies for living well.

www.arthritis.org 800.282.7800

#### **Baptist Health**

various support groups. www.baptisthealth.com

## **Better Breathers Club (COPD)**

502.896.3900

#### **Brain Injury Support Group**

502.896.7620

## **Diabetes Support Group**

502.897.8831

#### **Friends for Life Cancer Support**

502.893.0643

#### **Living Beyond**

(Advanced Breast Cancer) 502.897.0075

#### **Living Beyond**

(Lymphoma) 502.897.1166 or 502.719.0542

#### **Moving Forward**

(Limb Loss Support Group) 502.509.6780

#### **Sharing Our Stories**

(Newly Diagnosed Breast Cancer) 502.896.7325

#### **Stroke Club**

502.896.7441

## **Brown Cancer Center M. Krista Loyd Resource Center**

529 S. Jackson Street Provides a peaceful environment for cancer patients to learn, relax and heal emotionally.

www.uoflbrowncancercenter.org 502.562.7092

## **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street, Suite 200 Information, support groups and other services for persons with disabilities.

www.calky.org

502.589.6620 (VIDEO) 502.413.2689

#### The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

www.thecenteronline.org 844.237.2331

## The Compassionate Friends

Supporting families after a child dies. St. Matthew's City Hall 3940 Grandview Ave <a href="https://www.compassionatefriends.org">www.compassionatefriends.org</a> 502.889.1629

## **Depressed Anonymous**

Incarnation Church 2229 Lower Hunter's Trace Thursdays 6:30-7:30pm www.depressedanon.com 502.569.1989

## **Epilepsy Foundation of Kentuckiana**

982 Eastern Parkway

The Epilepsy Foundation of Kentuckiana leads the fight to overcome the challenges of living with epilepsy, and helps accelerate therapies to stop seizures, find cures and save lives.

www.efky.org 502.637.4440

## **Gamblers Anonymous**

UofL Health Peace Hospital 2020 Newburg Road Thursdays 7:00-8:30pm www.uoflhealthnetwork.org 502.451.3330

#### Gilda's Club of Kentuckiana

2440 Grinstead Dr

Our mission is to ensure no one faces cancer alone. We provide psychosocial support to anyone with any kind of cancer connection, at any stage of life. Programs include: support & networking groups for those living with cancer, in survivorship & bereaved, along with special groups for family, friends & caregivers; social events; educational programs; health & wellness programs; & resource/referral assistance.

www.gck.org 502.583.0075

## **Hosparus Grief Counseling**

3526 Ephraim McDowell Drive
Hosparus Health is so committed to grief
counseling that we offer services at no cost
for up to 13 months after the death of a
loved one previously in our care. This
includes pre-death counseling for
anticipated deaths. Grief counseling is also
available for anyone in the community,
regardless of a previous engagement with
Hosparus Health.

www.hosparushealth.org 502.456.5451

#### Resource Center @ Republic Bank Y

1720 W. Broadway
Dealing with the loss of another can
be difficult. Many individuals barely
pause to feel the loss, while others
feel overwhelmed and stuck.
Individuals coping with the stress of
loss and grief could benefit from
additional support. A place to gather
for support, education, and fellowship
is available to help you get through
the loss and grief.

## **Huntington's Disease Society of America**

Kentucky Chapter
982 Eastern Parkway
The premier nonprofit organization
dedicated to improving the lives of
everyone affected by Huntington's disease.
From community services and education to
advocacy and research, HDSA is the world's
leader in providing help for today, hope for
tomorrow for people with Huntington's
disease and their families. In the battle
against Huntington's disease no one fights
alone.

www.hdsa.org/ky

#### **Jewish Family & Career Services**

2821 Klempner Way Older Adult Services www.jfcslouisville.org 502.452.6341

## **Kentucky Hemophilia Foundation**

1850 Taylor Ave, Suite 2
The mission of this Chapter is to assist persons with hemophilia or related inherited bleeding disorders by providing education, advocacy, support services, and promoting research toward a cure.

www.kyhemo.org 502.456.3233

## **Leukemia & Lymphoma Society**

Ohio River Valley Region
The Leukemia & Lymphoma Society's Ohio
River Valley Region offers a wide range of
free educational and support programs for
patients, their families, caregivers and
healthcare professionals.

www.lls.org 317.519.3593

#### **Lupus Foundation**

The Lupus Foundation of America is the largest nonprofit organization that is dedicated to finding the causes and cure for lupus, as well as, providing support, services and hope to all the people affected with lupus in the United States.

www.lupus.org

877.865.8787

#### The Mended Hearts

To inspire hope and improve the quality of life of heart patients and their families through ongoing peer-to-peer support, education, and advocacy.

www.mendedhearts.org 888.432.7899

#### **Muscular Dystrophy Association**

Families are at the heart of MDA's mission. We wake up every morning to create more hope and answers for families living with muscular dystrophy and related neuromuscular diseases that take away physical strength and mobility. We fund groundbreaking research for promising treatments and provide families with the highest quality care from the best doctors in the country.

www.mda.org 800.572.1717

## **Narcotics Anonymous**

Support groups for persons who are drug dependent. Meetings are held at various times and locations.

www.nalouisville.net

502.569.1769

## National Alliance on Mental Health (NAMI)

Support groups for families of mentally ill persons.

www.namilouisville.org 800.950.6264

## **National Kidney Foundation**

12468 LaGrange Road, #207 Support groups, counseling and other services.

www.kidney.org 502.585.5433 or 855.653.2273

## **National Multiple Sclerosis Society**

We will cure MS while empowering people affected by MS to live their best lives.

www.nationalmssociety.org 800.344.4867

## **Norton Cancer Institute Resource Centers**

www.nortonhealthcare.com

#### **Brownsboro**

4955 Norton Healthcare Blvd 502.636.8308

#### **Downtown**

234 E. Gray Street, Suite 164 502.629.5500

#### St. Matthews

3991 Dutchman's Lane, Suite 111 502.899.6888

## Pat Harrison Center (IN)

1206 Spring Street Jeffersonville, IN 812.288.1156

## **Norton Neuroscience Institute Resource Centers**

Help to educate patients and their families about new diagnoses, available treatments and ways to manage their disease. Diseases include: ALS, dementia, movement disorders, MS, Parkinson's, stroke and many more.

www.nortonhealthcare.com

#### **Brownsboro**

4915 Norton Healthcare Blvd, Suite 400 502.559.3221

#### St. Matthews

3991 Dutchman's Lane, Suite 302 502.559.3230

#### **Oley Foundation**

Information regarding ostomy care. <a href="https://www.oley.org">www.oley.org</a>

#### **Sex Addicts Anonymous**

Support for persons recovering from sexual and/or relationship addictions.

www.saalouisville.org 502.438.8722

#### **Southeast Christian Church**

920 Blankenbaker Pkwy
Support groups and meetings for seniors,
widowers, grief counseling, family of
children with disabilities and more.
www.southeastchristian.org
502.253.8411

## **Uplift**

2022 Bonnycastle Ave Self-help and support for persons with depression, fear, anxiety and more. <a href="https://www.upliftmentalhealthsupport.org">www.upliftmentalhealthsupport.org</a> 502.458.8016

#### **Veterans Administration Medical Center**

800 Zorn Ave

If you're struggling with issues like PTSD, depression, grief, anger or trauma, we offer counseling and other support. All VA health care facilities offer same-day help.

www.louisville.va.gov 502.287.4000

#### **Widower Club**

Maloney Center: Archdiocese of Louisville 1200 S. Shelby Street www.archlou.org 502.637.2379

## **Homeless Resources**

**Day Centers for Homeless Persons** 

## Jefferson Street Baptist Community at Liberty

800 E. Liberty Street
Day center open 7am-10am Monday-Friday.
<a href="https://www.jeffstbaptist.weebly.com">www.jeffstbaptist.weebly.com</a>
502.585.3787

#### St. John Center

700 E. Muhammad Ali Blvd Day center for homeless men. Must have proof that they are free and clear of TB disease.

www.stjohncenter.org 502.568.6758

#### **Daily Food Sites**

#### **Cathedral of the Assumption**

443 S. 5<sup>th</sup> Street Serves Lunch at 12:15, 7 days a week. <u>www.cathedraloftheassumption.org</u> 502.582.2971

#### The Lord's Kitchen

2732 S.  $5^{th}$  Street Food Boxes 1 x per month serving zip codes 40210,40211 and 40216. Daily lunch served.

www.thelordskitchen.com 502.413.0198

#### The Salvation Army

Center of Hope 911 S. Brook Street Hot meals and food boxes. www.salvationarmylouisville.org 502.671.4900

## St. Vincent de Paul Open Hands Kitchen

1026 South Jackson St. Serves free meals to shelter clients as well as the poor and working poor in our community. Two nutritious meals each day, at 12 pm and 5 pm.

www.svdplou.org 502.584.2480

## **Wayside Christian Mission**

The mobile feeding van can be found serving breakfast outside St. John Day Center each morning from 7:00 - 8:00 AM. Folks can get lunch at the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 11:30 AM until Noon, and also outside St. John Day Center from 12:15 PM to 1 PM. Supper is served from the mobile feeding van outside Jefferson Street Baptist Community at Liberty from 4:30 - 5:30 PM.

www.waysidechristianmission.org

## **Emergency and Transitional Shelters**

Reserve a bed 502.637.2337

#### **Adult Protective Services**

Provides protective services including assistance with emergency placement for abused, neglected or exploited adults. <a href="https://www.kentucky.gov">www.kentucky.gov</a>
502.564.7043 or 877.597.2331

#### **American Red Cross**

510 E. Chestnut Street Provides shelter to victims of disaster or fire.

www.redcross.org 502.589.4450

#### The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Empowers domestic and sexual violence victims to establish violence-free lives via supportive services including crisis intervention, emergency shelter, counseling and therapy.

www.thecenteronline.org 844.237.2331

#### Choices, Inc

419 S. Shelby Street

The head of household must be homeless, and someone in the household must be suffering from a mental or physical disability. Residents receive case management, other supportive services, and life skills programming, which help them to succeed in housing and make healthy life choices.

www.choiceshome.org 502.585.3780

#### The Healing Place

The Healing Place truly is where hope is found. Every day, we provide food, shelter, clothing, and our nationally-recognized recovery program to nearly 1,000 men and women at no cost to the client. All a person has to have is a desire to get sober. We want there to be no barriers to recovery. <a href="https://www.thehealingplace.org">www.thehealingplace.org</a>

Men's and Women's Campus 502.585.4848

**Outpatient Services** 502.357.1972

#### **House of Ruth**

607 E. St. Catherine Residential program for up to 10 homeless persons affected by HIV/AIDS. Case management, drug counseling and advocacy.

https://houseofruth.net/502.587.5080

## Jefferson Street Baptist Community at Liberty

800 E. Liberty Street
Day shelter for the homeless that provides coffee, phones, medical, clothing and shelter referrals. Also provide a warm and safe place for anyone to be from 7-10am every weekday.

www.jeffstbaptist.weebly.com 502.585.3737

#### **Rhonda's Another Chance**

710 S. 31<sup>st</sup> Street

Our mission is to guide women toward permanent lifestyle changes and self dependency. We aim to lend a hand to any woman who requests our assistance. We provide a short-term (6 months to a year) transitional home for homeless women. We generously offer our service of love, time and talent. We develop programs tailored to work one-on-one with each resident. Women can develop life skills, build their self-esteem and self worth, all while learning to build healthy relationships. www.rhondasanotherchance.org 502.776.8830

## **Salvation Army The Center of Hope**

911 S. Brook Street

The Center of Hope provides homeless people and poverty-stricken families with a safe, secure alternative to living in the streets or parks, and to help these men and women develop and implement realistic goal plans that lead toward employment, housing, and self-sufficiency. We provide a healthy, substance-free environment that promotes healing and growth.

www.salvationarmylouisville.org 502.671.4900

#### Society of St. Vincent de Paul

1015 Preston Street

Programs offering emergency shelter to permanent housing for approximately 300 homeless or formerly homeless individuals. The downtown Louisville campus also operates the Open Hand Kitchen which serves two meals a day to guests and residents.

www.svdplou.org

502.584.2480

#### **Volunteers of America Mid-States**

570 S. 4<sup>th</sup> Street

Family Housing Services provides shelter, individualized care and goal-setting for families experiencing homelessness. Theirs is an accredited, comprehensive program with a commitment to serving the whole family in one location. Building on their individual needs and strengths, the staff of professional case workers help clients to develop a specific plan with short-term and long-term goals for ending homelessness and returning to self-sufficiency.

www.voamid.org 502.636.9550

#### **Wayside Christian Mission**

432 E Jefferson Street

Programs and facilities include: emergency shelter, day shelter, permanent supportive housing, family emergency shelter, transitional shelter and more.

www.waysidechristianmission.org 502.584.3711

#### Wellspring

225 Breckenridge Street Offers permanent supportive housing, transitional housing, and psychiatric crisis stabilization services.

www.wellspringky.org 502.637.4361

## YMCA of Greater Louisville Chestnut Street Branch

930 W. Chestnut St.

Long term shelter for men age 18 & over. Sliding scale fees.

www.ymcalouisville.org/chestnut/502.587.7405

## **Housing**

## **Downsizing and Organizing**

## **Harmony Home Organizers**

Packing & Unpacking - moving preparation (especially downsizing) Legacy Services - organize and earmark items for physical estate planning. Home Organization: most popular areas include master closet, kitchen/pantry, garage, & more. Hoarding Help: sorting items for disposal, donation, and sale.

www.harmonyhomeorganizers.com 513.675.2656

#### **Smooth Transitions**

Household downsizing, estate dispersal, and moving services for seniors.

https://louisville.smoothtransitions.com/ 502.724.2987

#### Help Finding a Place to Live

#### **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street

Educating and assisting individuals in securing affordable, accessible housing options.

www.calky.org

502.589.6620 or (VIDEO) 502.413.2689

## **Community Ministries**

The Association of Community Ministries (ACM) is an umbrella organization bringing 13 Louisville, Kentucky-based Community Ministries together to serve residents on a neighborhood level. If you need assistance please contact the Community Ministry that serves your area.

See Pgs 16-17 for the ACM directory

#### **KIPDA**

11520 Commonwealth Drive Provides information and assistance regarding housing options for seniors in Louisville and the surrounding Counties. www.kipda.org

502.266.5571 or 888.737.3363 TDD 800.648.6056

#### **Oasis Senior Advisor**

12468 Lagrange Rd, #338

At Oasis, we focus on our five step process when assisting you with senior housing services. Our five step process involves: (1) Initial, No-Obligation Consultation (2) Identifying Lifestyle Needs (3) Review Your Monthly Costs (4) Personalized List of Local Housing Options (5) Touring Communities. Our services are privacy protected and unbiased. If you have questions, concerns or challenges, feel free to call. We will gladly support you on your journey.

www.oasissenioradvisors.com/louisville 502.547.9164

#### **Senior Home Transitions**

Deciding what's best for an aging parent or loved one is an overwhelming process. Senior Home Transitions is a FREE senior living placement assistance service that works with you to navigate the choices, costs, and process of finding the senior community best suited for you or your loved one.

www.seniorht.com 502.386.3361

## Home Design, Repairs, Modifications, Universal Design and Ramps

## **Amramp**

A national provider of modular wheelchair ramps and portable roll-in wheelchair showers. The team meets with each Amramp client/family to design a safe and usable wheelchair ramp for people using wheelchairs and scooters. But Amramp offers more than just wheelchair ramps.

## **Capable Living LLC**

4033 Taylorsville Road, #100
Home remodeling and modifications,
handicap accessibility, aging in place, home
evaluations, consulting and project design.
www.capablelivingllc.com
502.309.4231

#### **Center for Accessible Living**

501 S. 2<sup>nd</sup> Street

The Rampbuilders Program has been providing custom-designed home access ramps and railings to persons with disabilities since the incorporation of the Center for Accessible Living in 1981. Whenever possible, ramps are provided at no cost to the recipient.

www.calky.org

502.589.6620 or (VIDEO) 502.413.2689

#### **Custom Home Elevator and Lift Co**

10200 Forest Green Blvd, Suite 112 <a href="https://www.customhomeelevator.com">www.customhomeelevator.com</a> 502.357.1094 or 800.730.5438

#### **New Directions Housing**

Repair Affair 1617 Maple Street

Makes critical improvements to homes of the elderly or disabled, allowing them to stay in their homes longer. Repair Affair provides free home repair for homeowners

60 and over or with a verified disability who own and live in their home and make less than 50% of the Area Median Income.

www.ndhc.org 502.371.4906

## RampUp! Ky

Portable ramp loaner program www.katsnet.org 800.327.5287

### **Hart Supported Living**

**Hart-Supported Living** is a program that is based on individually designed plans for support. These plans provide people with disabilities the help they need to live successfully in a home of their choice. The individual with a disability (and the people who support him or her) plan and design a set of services which meets the person's needs and is consistent with the principles of Supported Living.

**Examples of one-time requests**: Adaptive and therapeutic equipment, home modifications, vehicle modifications, startup grants.

**Examples of on-going requests**: Personal Care service, community resource developers, homemakers' services, respite, recreation/leisure, live-in support, trainer in home management and independent living skills, support broker or personal agent, consultation, transportation, employment related expenses.

https://chfs.ky.gov/agencies/dail/Pages/hslp.aspx

## Applications and supporting documents are due by April 1<sup>st</sup> of each year Region 3 Coordinator

PO Box 206037 Louisville, Ky 40250 502.229.6500

Fill out the application **HERE** 

#### **Homestead Exemption**

Kentucky's Constitution allows property owners who are 65 or older to receive the Homestead Exemption on their primary residence. If you are eligible to receive the Homestead Exemption, the exemption amount is subtracted from your property's assessed value, reducing your property tax liability.

## To qualify for the Homestead Exemption a property owner must:

Be 65 years or older and Own and Occupy the property as your primary residence on January 1 of the year in which you apply for the exemption

Mail the completed <u>Homestead Application</u>, along with a copy of your valid Jefferson County Driver's License, Real ID or other valid Jefferson County ID to:

Jefferson County PVA Attn: Homestead 815 W. Market Street, Suite 400 Louisville, KY 40202-2654

## **Insurance and Long-Term Care Insurance**

#### **Imagine Insurance Advisors**

3036 Breckenridge Lane, Suite 101
At Imagine Insurance we specialize in making the complicated, uncomplicated.
We work hard to provide easy to understand information that helps you to make the best choices for your insurance needs.
As independent insurance agents we offer products from many companies to meet these personal needs.

www.imagineinsadv.com 502.742.4979

#### **KIPDA**

State Health Insurance Assistance Program 11520 Commonwealth Drive The SHIP Mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits. www.kipda.org

502.266.5571 or 888.737.3363 TDD 800.648.6056

#### **KY Department of Insurance**

The Kentucky Department of Insurance regulates the Commonwealth's insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace.

www.kentucky.gov 502.564.3630

## **Legato Financial Group**

10200 Forest Green Blvd; Suite 600 We work with seniors turning 65 understand the process of applying for Medicare and selecting an appropriate Medicare plan. We also help Medicare beneficiaries on a yearly basis select plans based on their changing needs. We have 12 years experience working with Medicare beneficiaries in Kentucky and Southern Indiana. We have offices in Louisville and Elizabethtown.

www.legatofinancial.com 877.573.2043

## **International Services and Resources**

## **Americana World Community Center**

4801 Southside Drive

Americana's mission is to provide holistic services to Louisville's refugee, immigrant, and underserved population to build strong and healthy families, create a safe and supportive community and help every individual realize their potential.

www.americanacc.org

502.366.7813

#### **Catholic Charities**

Migration and Refugee Services 2220 W. Market

Migration and Refugee Services "welcomes the stranger" with open arms, helping those escaping persecution begin new lives with dignity. Our multilingual, multicultural staff offers comprehensive services and begins assisting refugee clients pre-arrival by finding suitable housing and stocking the home with food and furnishings. They also assist with employment search and placement, school registration, English language training, and cultural orientation classes.

www.cclou.org 502.636.9263

**Centro Latino** 

120 Main Street Shelbyville, KY

Provides services to the Latino Community including but not limited to: resource referrals, advocacy, crisis intervention, health prevention programs etc.

www.centro-latino.org

502.647.3349

## **Kentucky Refugee Ministries**

969-B Cherokee Road

Together as a community, we resettle refugees and welcome immigrants. Through KRM, you encourage hope, advocate for newcomers, and transform the lives of those seeking safety. Services include ESL & cultural orientation, employment, family & youth, immigration & citizenship, interpretation and more.

www.kyrm.org 502.479.9180

## **Recreational and Social Activities**

## **Baptist Health Milestone**

750 Cypress Station <a href="https://www.baptistmilestone.com">www.baptistmilestone.com</a> 502.896.3900

**Louisville Free Public Library** 

www.lfpl.org 502.574.1611 See Branch Listings on Pg 29

#### Trager Family JCC

3600 Dutchman's Lane <a href="https://www.jewishlouisville.org">www.jewishlouisville.org</a> 502.459.0660

## **Louisville Metro Government Public Health & Wellness**

Senior Medicare Patrol (SMP) 400 E. Gray Street Recruits residents 55 and older to educate Medicare beneficiaries on how to protect, detect and report Medicare errors, fraud and abuse.

www.louisvilleky.gov 502.574.6960

# **Louisville Metro Government Office of Resilience and Community Services**

701 W. Ormsby Ave, Suite 201 www.louisvilleky.gov

## **Foster Grandparent Program**

As a Foster Grandparent, you're a role model, a mentor, and a friend. Serving at local organizations—including faith-based groups, Head Start Centers, schools, day care centers and other youth facilities that serve children with exceptional needs—you help children learn to read, provide one-on-one tutoring, and guide children at a critical time in their lives. Put simply, you give the kind of comfort and love that sets a child on the path toward a successful future.

502.574.1529

## **Retired Senior Volunteer Program**

RSVP recruits, supports, and promotes recognition of adult volunteers age 55 and better for their volunteer service with local agencies. 502.574.1530

#### **Louisville Metro Parks**

P.O. Box 37280 Community Centers www.louisvilleky.gov 502.574.7275

#### **Beechmont**

205 West Wellington Ave 502.361.5484

#### **Berrytown**

1300 Heafer Road 502.456.8148

#### **California**

1600 West Saint Catherine Street 502.574.2658

#### **Cyril Allgier**

4101 Cadillac Court 502.456.3261

## **Douglass**

2305 Douglass Blvd 502.456.8120

#### **Metro Arts**

8360 Dixie Hwy 502.937.2055

#### **Newburg**

4810 Exeter Ave 502.456.8122

#### **Parkhill**

1703 S. 13<sup>th</sup> Street 502.637.3044

#### **Louisville Metro Parks**

Continued....

#### **Portland**

640 N. 27<sup>th</sup> Street 502.776.0913

#### **Shawnee**

607 S. 37<sup>th</sup> Street 502.775.5268

#### **South Louisville**

2911 Taylor Blvd 502.574.3206

#### **Southwick**

3621 Southern Ave 502.775.6598

#### **Sun Valley**

6505 Bethany Lane 502.937.8802

#### Wilderness Road

8111 Blue Lick Rd 502.964.5151

#### **Louisville Tennis Center**

3783 Illinois Ave www.louisvilleky.gov 502.456.8140

#### **Olmsted Parks Conservancy**

1299 Trevillian Way
The mission is to restore, enhance and
preserve one of Louisville's most valued
treasures, the historic Olmsted Parks and
Parkways.

www.olmstedparks.org 502.456.8125

### Mary T. Maegher Aquatic Center

201 Reservoir Road Year-round swim and fitness opportunities. www.louisvilleky.gov 502.987.9949

## **Walnut Street Baptist Church**

220 W. Saint Catherine Street
OASIS (older adults still in service) an
exciting luncheon club, meets monthly
except in December. \$5
www.walnutstreet.org
502.589.5290

## **Cultural Opportunities**

#### 21C Museum Hotel

700 W. Main Street
A 90-room hotel dedicated to world-class luxury, southern-style hospitality and contemporary art from living artists.

www.21cmuseumhotels.com
502.217.6300

#### **Actors Theatre of Louisville**

316 W. Main Street Actors Theatre of Louisville unlocks human potential, builds community and enriches quality of life by engaging people in theatre that reflects the wonder and complexity of our time.

www.actorstheatre.org 502.584.1265

#### **American Printing House for the Blind**

1839 Frankfort Ave www.aph.org 502.895.2405

#### **Belle of Louisville**

401 W. River Road
Public sightseeing cruises and special events
available May through October.
<a href="https://www.belleoflouisville.org">www.belleoflouisville.org</a>
502.574.2992

## **Carnegie Center for Art & History**

201 E. Spring Street New Albany, IN www.carnegiecenter.org 812.944.7336

#### **Cathedral of the Assumption**

433 S. 5<sup>th</sup> Street <u>www.cathedraloftheassumption.org</u> 502.582.2971

## **Cave Hill Cemetery**

701 Baxter Ave <a href="https://www.cavehillcemetary.com">www.cavehillcemetary.com</a> 502.451.5630

#### **Commonwealth Theatre Center**

1123 Payne Street
To develop youth and community through excellence in comprehensive theatre education and performance.

www.commonwealththeatre.org
502.589.0084

#### The Conrad-Caldwell House Museum

1402 St. James Court
Tours and special programs. Wheelchair
accessible. Open Wednesday-Sunday.
www.conrad-caldwell.org
502.636.5023

## **Derby Dinner Play House**

525 Marriott Drive Clarksville, IN A 500 seat dinner theater in-the-round featuring Broadway musicals and comedies. Performances Tuesday through Sunday. www.derbydinner.com 812.288.8281

## **Falls of the Ohio Interpretive Center**

201 W. Riverside Drive Clarksville, IN www.fallsoftheohio.org

## **Farmington Historic Plantation**

3033 Bardstown Road Tours Tuesday through Saturday www.farmingtonhistoricplantation.org 502.452.9920

## **Filson Historical Society**

1310 S. 3<sup>rd</sup> Street Nationally recognized center for the study of the Ohio Valley region's history and culture. <a href="https://www.filsonhistorical.org">www.filsonhistorical.org</a> 502.635.583

## Flame Run Hotshop & Gallery

815 W. Market Street Visitors can watch as teams of artists blow and shape 1,500 degree glass into vessels, sculptures and decorative art.

www.flamerun.com 502.584.5353

## **Frazier History Museum**

829 W. Main Street www.fraziermuseum.org 502.753.5663

#### **Historic Homes Foundation**

3110 Lexington Road Three historic homes all owned and managed.

www.historichomes.org 502.899.5079

#### **Iroquois Amphitheater**

1080 Amphitheater Road Providing an attractive, safe, unique, outdoor theater venue in which to experience outstanding cultural, artistic entertainment and educational opportunities.

www.iroquoisamphitheater.com 502.368.5865

#### **Jeffersontown Museum**

10635 Watterson Trail <a href="https://www.jeffersontownky.com">www.jeffersontownky.com</a> 502.261.8290

## **Kentucky Center for African American Heritage**

1701 W. Muhammad Ali Blvd KCAAH's mission is to enhance the public's knowledge about the history, heritage and cultural contributions of African-Americans in Kentucky.

www.kcaah.org 502.583.4100

## **Kentucky Derby Festival**

1001 S. 3<sup>rd</sup> Street www.kdf.org 800.928.3378

## **Kentucky Derby Museum**

704 Central Ave <a href="https://www.derbymuseum.org">www.derbymuseum.org</a> 502.637.1111

#### **Kentucky Museum of Arts & Crafts**

715 W. Main Street

Dedicated to promoting the art and craft heritage of Kentucky. KMAC has four exhibition galleries, a permanent collection and a gallery shop featuring artwork from over 400 artists. Open Wednesday through Sunday.

www.kmacmuseum.org 502.589.0102

#### **Kentucky Opera**

708 Magazine Street www.kyopera.org 502.584.4500

#### **Kentucky Performing Arts**

www.kentuckyperformingarts.org 502.584.7777

#### **Kentucky Center**

501 W. Main Street

#### **Brown Theater**

315 W. Broadway

#### Old Forester's Paristown Hall

724 Brent Street

#### **Little Loom House**

328 Kenwood Hill Road www.littleloomhouse.org 502.367.4792

## **Kentucky Science Center**

727 W. Main Street www.kysciencecenter.org 502.561.6100

#### **Locust Grove**

561 Blankenbaker Lane
A national historic landmark on 55 acres of the original 694-acre farm established in 1790. Open Tuesday through Saturday.

www.locustgrove.org
502.897.9845

## **Louisville Art Gallery-Main Library**

301 York Street
Free and open to the public www.lfpl.org
502.574.1611

#### **Louisville Ballet**

315 E. Main Street www.louisvilleballet.org 502.583.2623

#### **Louisville Nature Center**

3745 Illinois Ave <a href="https://www.louisvillenaturecenter.org">www.louisvillenaturecenter.org</a> 502.458.1328

#### **Louisville Orchestra**

620 W. Main Street, Suite 600 www.louisvilleorchestra.org 502.587.8681

#### **Louisville Slugger Museum & Factory**

800 W. Main Street

www.sluggermuseum.com

877.775.8443

#### **Louisville Visual Arts Association**

1538 Lytle Street
Workshops and exhibits of sculpture,
paintings and prints.
<a href="https://www.louisvillevisualart.org">www.louisvillevisualart.org</a>
502.584.8166

#### Louisville Zoo

1100 Travilian Way www.louisvillezoo.org 502.459.2181

#### **Middletown Museum**

11700 Main Street <a href="https://www.cityofmiddletownky.org/historical-sites">www.cityofmiddletownky.org/historical-sites</a> 502.254.4303

#### The Muhammad Ali Center

144 N. 6<sup>th</sup> Street An international cultural and educational center that is guided and inspired by the ideals of Muhammad Ali.

www.alicenter.org 502.584.9254

#### **Portland Museum**

2308 Portland Ave Housed in an 1852 italiante mansion with a modern addition, the Portland Museum uses long-term and temporary exhibits to tell the story of Portland. Open Wednesday through Saturday.

www.portlandky.org 502.776.7678

## Riverside, The Farnsley-Moremen Landing

7410 Moorman Road 300 acre historic site in Louisville. www.riverside-landing.org 502.935.6809

#### **Speed Art Museum**

2035 S. 3<sup>rd</sup> Street <u>www.speedmuseum.org</u> 502.634.2700

#### **Thomas Edison House**

729 E. Washington Street
Tours Tuesday through Saturday.
<a href="https://www.edisonhouse.org">www.edisonhouse.org</a>
502.585.5247

#### **Waterfront Botanical Gardens**

1435 Frankfort Ave <a href="https://www.waterfrontgardens.org">www.waterfrontgardens.org</a> 502.276.5404

#### Whitehall

3110 Lexington Road Tours Monday through Friday. www.historicwhitehall.org 502.897.2944

#### Yew Dell Gardens

6220 Old LaGrange Road www.yewdellgardens.org 502.241.4788

## **Youth Performing Arts Schools**

1517 S 2<sup>nd</sup> Street https://ypas.jcps-ky.com/ 502.485.8355

## **Services for the Blind**

## **American Printing House for the Blind**

1839 Frankfort Ave <a href="https://www.aph.org">www.aph.org</a> 502.895.2405

## Charles W McDowell Center 8412 Westport Road

State government rehabilitation agency that offers assistance to person who are blind or visually impaired. Also provides services for employers interested in hiring or accommodating workers who have a vision loss. Opportunities for employment and independence to individuals with visual disabilities.

www.kentucky.gov

502.429.4460 (VIDEO) 866.761.0818

## **Kentucky Assistive Technology Services**

**KATS** 

8412 Westport Road

Network for individuals with any type of disability. Information referral regarding funding and listing of statewide resource centers.

www.katsnet.org 800.327.5287

## **Kentucky Council for the Blind**

148 Vernon Ave <a href="https://www.kentucky-acb.org">www.kentucky-acb.org</a> 502.895.4598

## **Kentucky Lions Eye Foundation**

301 E. Muhammad Ali Blvd
A charitable non-profit organization whose mission is to provide vision services through education, detection, prevention, treatment and empowerment.

www.kylionseye.org

502.583.0564

#### **Kentucky School for the Blind**

1867 Frankfort Ave

The mission of the Kentucky School for the Blind is to provide comprehensive services to all Kentucky students who are blind and visually impaired, birth to 21.

www.ksb.kyschools.us 502.897.1583

## **MyVision**

Offers medically reviewed articles about all things related to your vision and eye health. Learn all you need to know about eye conditions, glasses & contacts, eye surgery, and more.

www.myvision.org

#### Radio Eye

1906 Goldsmith Lane

Radio Eye broadcasts the reading of current news, public service and general interest programming to people who are blind and print-disabled, with the vision of producing quality programming designed to help our listening audience lead enriched, productive, and independent lives. All services and listening devices are provided free of charge.

www.radioeye.org 502.509.5184

#### **Veterans Administration Medical Center**

800 Zorn Ave

Comprehensive blind and low vision rehabilitation services for veterans.

www.louisville.va.gov 502.287.4000

# Services for Deaf, Hard of Hearing and Speech <u>Difficulties</u>

## American Sign Language Interpreter (ASL)

Center for Accessible Living Provides certified ASL interpreter for nonprofit, government and public events.

www.calky.org 502.792.0626

## CapTel

Captioned telephone services. Multiple models and variations.

www.captel.com 888.233.9130

## **Catholic Deaf Society**

Epiphany Catholic Church 914 Old Harrods Creek Road To provide ministry to the deaf and hard-ofhearing and their families. 9am mass in ASL Interpreted.

www.archlou.org 502.245.9733

## **Hearing Loss Association of Kentucky**

Information, virtual meetings and helpline. <a href="https://www.hearinglosskentucky.org">www.hearinglosskentucky.org</a>
502.233.5774

## **Heuser Hearing Institute**

Heuser Hearing & Language Academy is a comprehensive educational community that exists to empower those with hearing loss or speech, language and communication disorders to reach their full potential and effectively participate in the community. www.thehearinginstitute.org

502.584.3573

## **Academy**

111 E Kentucky Street 502.636.2084

#### **Downtown Clinic**

117 E Kentucky Street 502.584.3573

#### **Dupont Clinic**

3900 Dupont Square S, Suite D 502.584.3573

#### **Lyndon Clinic**

417 Benjamin Lane, Suite 202 502.584.3573

#### **Masonic Homes Care Clinic**

240 Masonic Home Drive 502.584.3573

## **Kentucky Commission on Deaf and Hard** of Hearing

KCDHH
632 Versailles Road
Frankfort, KY
www.kcdhh.ky.gov
502.573.2604 (VIDEO) 502.416.0607

## **Kentucky Relay Services**

A public service which guarantees all citizens access to prompt, professional and accurate communication through the telephone. Consumers of these specialized services, specifically individuals who are deaf, deaf-blind, hard of hearing or have difficulty speaking, can communicate on the telephone via TTY, Voice Carry Over (VCO) hearing Carry Over (HCO), Speech-to-Speech (STS), Spanish and Captioned Telephone.

www.tgtel.com 606.785.9500

## **Transportation Services**

#### **Able Care**

10488 Bluegrass Parkway Wheelchair and ambulatory transportation for seniors or disabled citizens. Door to door service for medical appointments, social events, errands and more. Jefferson county only.

www.ablecaretransport.com 502.267.1911

## **Diversity Medical Transportation & Taxi**

Wheelchair and Taxi services 502.424.7777

## **Federated Transportation Services of the Bluegrass**

Medicaid eligible transportation for Jefferson and surrounding counties.

www.ftsb.org 859.258.2722

#### **JenCare Senior Medical Center**

JenCare Senior Medical Center offers doorto-doctor, non-emergency transportation for our Medicare Advantage patients who qualify. Contact the office staff to learn more.

www.jencaremed.com 855.845.9333

## **Jewish Family & Career Services PALS Transportation Service**

2821 Klempner Way PALS provides seniors with an affordable and convenient transportation option for non-emergency medical appointments, personal appointments, grocery shopping, general errands and more.

www.jfcslouisville.org 502.452.6341

## **Louisville WHEELS Transportation**

1134 S. Preston Street Medical transportation for persons age 60 and over or disabled. 502.561.3690

## **Park DuValle Community Health Center**

Transportation for health center patients to and from the center.

www.pdchc.org 502.774.4401

#### TARC 3

Door to door shared ride service for eligible, disabled citizens. Advanced registration required. Must live within 34 mile of a fixed bus route.

www.ridetarc.org Eligibility Office 502.213.3217 Reservations 502.560.0333 TTY 502.213.3240

## **Veteran's Services**

Veterans Crisis Line 800.273.8255

## **American Legion of KY**

State Headquarters 970 S. 4<sup>th</sup> Street www.kylegion.org 502.587.1414

#### **Disabled American Veterans**

VA Regional Office, Suite 390 321 W. Main Street, Room 322 Advocacy organization and office for those disabled during military service.

www.dav.org 502.566.4482

#### **Louisville Vet Center**

1347 S. 3<sup>rd</sup> Street Counseling and support groups.

www.va.gov 502.287.6710

#### **Paralyzed Veterans of America**

A congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members – veterans of the armed forces who have experienced spinal cord injury or dysfunction.

www.pva.org 800.424.8200

#### **Veterans Affairs Regional Office**

321 W. Main Street, Suite 390 Veterans benefits <a href="https://www.benefits.va.gov">www.benefits.va.gov</a> 502.566.4356 or 800.827.1000

## **Veterans Affairs Medical Center Robley Rex**

800 Zorn Ave

The Robley Rex VAMC, located in Louisville, KY, is a tertiary care facility classified as a Clinical Referral Level 1b Facility. The Robley Rex VAMC is pleased to offer hospital-based and outpatient care to Veterans residing in 35 counties in Kentucky and southern Indiana.

www.louisville.va.gov 502.287.4000

#### **Veterans Affairs Medical Clinics:**

Local primary care clinics for veterans and dependents.

#### Newburg

3430 Newburg Road, Suite 200 502.287.6223

#### Greenwood

7410 Dixie Highway 502.287.6000

## **Stonybrook**

9208 Taylorsville Road 502.287.6986

### New Albany (IN)

4347 Security Parkway 502.287.4100

## **Veterans of Foreign Wars**

State headquarters 3031 Poplar Level Road www.vfwky.org

#### **Vietnam Veterans of America**

www.vva.org 800.882.1316

## **Volunteer Opportunities**

#### **AARP Kentucky**

A national organization with local chapters and various volunteer opportunities.

www.aarp.org/ky 866.295.7275

#### **Cedar Lake**

9505 Williamsburg Plaza, Suite 200 Volunteers are the backbone of our organization. They serve in many capacities within Cedar Lake by contributing time and talent to help us fulfill our mission and enrich the lives of those we support.

www.cedarlake.org 502.495.4946

#### The Center for Women and Families

927 S. 2<sup>nd</sup> Street

Volunteers are at the heart of The Center's mission. All volunteers must complete an application, background check, sign a pledge of confidentiality and complete required training and orientation.

www.thecenteronline.org 502.581.7200

#### **Dare to Care**

5803 Fern Valley Road www.daretocare.org 502.966.3821

#### **KIPDA**

State Health Insurance Assistance Program 11520 Commonwealth Drive Volunteers are an integral part of providing assistance and benefits counseling to those who receive Medicare and Medicaid.

www.kipda.org 502.266.5571 or 888.737.3363 TDD 800.648.6056

## Louisville Asset Building Coalition (LABC)

Assists persons with tax prep, asset building opportunities and financial education classes.

www.labcservices.org 502.305.0005

# **Louisville Metro Government Office of Resilience and Community Services**

www.louisvilleky.gov

#### **Foster Grandparent Program**

As a Foster Grandparent, you're a role model, a mentor, and a friend. Serving at local organizations—including faith-based groups, Head Start Centers, schools, day care centers and other youth facilities that serve children with exceptional needs—you help children learn to read, provide one-on-one tutoring, and guide children at a critical time in their lives.

502.574.1529

## **Retired Senior Volunteer Program**

RSVP recruits, supports, and promotes recognition of adult volunteers age 55 and older for their volunteer service with local agencies.

502.574.1530

## **Senior Nutrition Program**

Volunteers provide essential assistance at congregate meal sites and in delivering Meals on Wheels to homebound clients.

502.574.6325

#### **Metro United Way**

334 E. Broadway Various corporate and community volunteerism opportunities. www.metrounitedway.org

502.583.2821

## **Neighborhood Place Council**

Multiple locations.

Click **HERE** to access the application.

## **New Directions Housing Corporation**

1617 Maple Street

Volunteering is the essence of showing that you care about your fellow citizens and the city's neighborhoods. It's also an opportunity to work side-by-side with your own neighbors, further strengthening the bonds that are critical to a community's success.

www.ndhc.org 502.589.2272

#### The Salvation Army

From its inception, The Salvation Army has relied heavily on volunteers who support its programs and play a crucial role in the Army's ability to provide quality social services for the entire community. Through the skills and experience they bring, volunteers make significant contributions to society by positively impacting the lives of those they assist.

www.salvationarmylouisville.org 502.671.4900

### **Service Corp of Retired Executives**

614 W. Main Street, Suite 6000 Volunteer retired executives counsel businesses about loans, business plans and problems.

www.score.org 502.888.4543

#### **Seven Counties Services**

10401 Linn Station Road, Suite 100
You can help make a difference by providing the most personal gift you can give, your time and talent. Each year, thousands of volunteers generously give of themselves to a variety of our programs in order to help our community flourish. We provide a number of opportunities for individuals, groups and families.

www.sevencounties.org 502.589.8600

## **Voting**

## Jefferson County Clerk Election Center

1000 East Liberty Street

Voter registration for residents of Jefferson County, absentee ballots, party changes, and help finding polling locations.

www.elections.jeffersoncountyclerk.org 502.574.6100

The OADC Resource Guide will be updated on a bi-annual basis. To submit a new service or to edit a current service listed in the Resource Guide click <u>HERE</u>. The Resource Guide was created and is maintained by the Office for Aging and Disabled Citizens, a Division of Resilience and Community Services with Louisville Metro Government.

#### Office for Aging and Disabled Citizens

#### Mission:

The Office for Aging & Disabled Citizens provides leadership to and participates in community activities, advocating for rights, policies and funding that can enhance the lives and independence of seniors and disabled individuals.

#### What we do:

- The office works to ensure efficient and timely access to information and resources by and for aging and disabled citizens. We do this by providing information on community resources to the community at large.
- We educate the community on the needs of aging and disabled citizens; serve as a resource for giving information and referrals to individual citizens and provide consultation to community groups on aging and disability issues.
- We participate in community initiatives to sustain and improve services and funding to aging and disabled citizens.

#### **Contact:**

Alli Woosley, OADC Coordinator 701 W. Ormsby Ave, Suite 201 Allison.woosley@louisvilleky.gov 502.574.5092